



**QWaLC**  
QUEENSLAND WATER & LAND CARERS

# The Health of Landcare in Queensland 2020-2021



*"Actively Supporting  
Community-Based  
Nature Conservation  
& Sustainable Land  
Management in  
Queensland"*



## Table of Contents

<b>Executive Summary .....</b>	<b>5</b>
<b>Introduction .....</b>	<b>6</b>
<i>Human resource demographics (paid staff and volunteers) .....</i>	<i>7</i>
<i>Income sources and levels (Government and other sources) .....</i>	<i>8</i>
<i>Performance and contributing factors .....</i>	<i>9</i>
Graph A: Impacts of COVID on QWaLC Member Groups During 2020/2021 .....	10
Graph B: QWaLC Member Financial Losses as a Result of COVID During 2020/2021 .....	11
<i>Identified support requirements.....</i>	<i>11</i>
<i>Core activities undertaken by groups.....</i>	<i>12</i>
<i>Member Group Challenges for the Year Ahead.....</i>	<i>13</i>
Graph 1: QWaLC Member Groups Biggest Challenges for 2020/2021 .....	13
<b>Data Presentation .....</b>	<b>14</b>
<i>Member Groups and Human Resources.....</i>	<i>14</i>
Graph 2: QWaLC Member Group Employees.....	14
Graph 3: QWaLC Member Group Distribution by NRM Region & Member Group Type .....	15
Graph 4: QWaLC Member Groups by Employment Types and Mix - 2020/2021 .....	16
Graph 5: QWaLC Member Groups Density in NRM Regions Compared to Employment Rates.....	17
Graph 7: The Correlation of Employment and Other Data Categories by NRM Region.....	19
<i>Member Groups and Volunteers .....</i>	<i>20</i>
Graph 8: Member Group Volunteer Demographics - 2020/2021 .....	20
Graph 9: Member Volunteer Numbers .....	21
Graph 10: Average Number of Volunteers of Member Groups .....	22
<i>Member Groups and Activities.....</i>	<i>23</i>
<i>Table 1: Activities on other groups.....</i>	<i>23</i>

## QWalc Health of Landcare in Queensland Report 2020/2021

<i>Table 2: Work Activities Undertaken by Member Groups .....</i>	<i>24</i>
<i>Table 3: Engagement with Local Business/Other Groups (In order of important) .....</i>	<i>25</i>
<i>Member Groups and Organisational Performance Factor Impacts .....</i>	<i>26</i>
Graph 11: Member Group Performance Expectations Overall and by NRM Region .....	26
Graph 12: Factors That Improved Member Group Performance .....	27
Graph 13: Factors That Maintained Member Group Performance .....	28
Graph 14: Factors That Reduced Member Group Performance .....	29
Graph 15: Factors That Influence Member Group Performance .....	30
<i>Member Groups and Funding/Income Sources .....</i>	<i>31</i>
Graph 16: Member Group Sources of Income/Funding - 2020/2021 .....	31
Graph 17: Sources and proportions of Funding and Income Received by Member Groups .....	32
.....	32
.....	32
Graph 18: All Sources of Income Based on Amount Ranges Received by Member Groups .....	33
Graph 19: Number of Government Grants Received by Member Groups Identified by Funding Source .....	34
Graph 20: Number of Government Grants Identified by Funding Range Amounts Received by Groups in NRM Regions .....	35
<i>Member Groups - Government Funding Source by NRM Region .....</i>	<i>36</i>
Graph 21 - The Number of Grants Received by NRM Region .....	36
Graph 22: Member Group Satisfaction Ratings .....	37
<i>Member Groups and Support Requests .....</i>	<i>38</i>
Graph 23: Member Groups Type and Level of Support Needs During 2020/2021 .....	38
<i>Member Groups Projects Undertaken .....</i>	<i>39</i>
Graph 24: Member Group Project Types Conducted During 2020/2021 .....	39
<i>Appendix .....</i>	<i>40</i>
1. Activities on Other Groups .....	40
2. Other Benefits .....	40



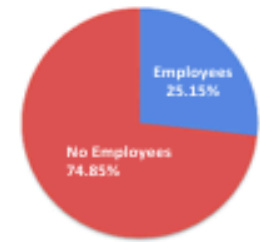
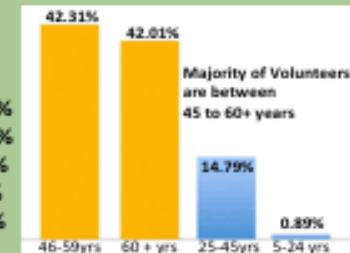
## Annual Member Survey Highlights (2020/2021)

-  **430 Member Groups**
-  **76% Met/Exceeded Expectations**
-  **522 Persons Employed**
-  **32,564 Member Group Volunteers**
-  **1,264,236 Volunteer Hours**
-  **\$52,743,926 of In-Kind Value**
-  **134,618 Community Participants**
-  **293 Projects Completed**

## Resources & Activities

### Member Group's Activities:

- On-Ground (Reveg/Rehab/Production) - 42.72%
- Educational (Workshops/Field Days/Expos) - 30.32%
- Monitoring/Surveys/Research - 14.25%
- Feral Animal Control - 6.64%
- Wildlife Rescue/Rehabilitation - 4.07%

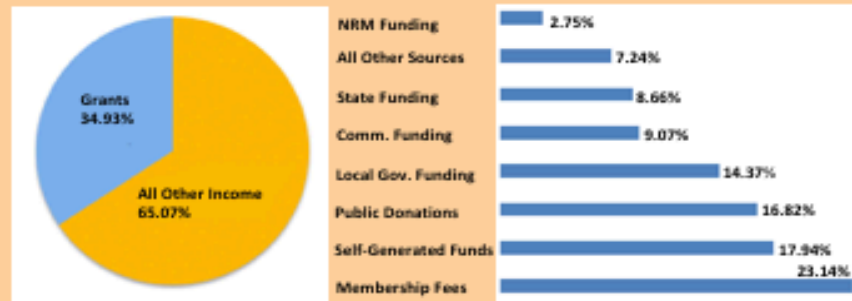


## Finances

### Summary All Income Amounts:

- <\$5,000 - 64.77%
- \$5,001 to \$50,000 - 26.37%
- \$50,001 to \$100,000 - 4.79%
- >\$100,000 - 4.07%

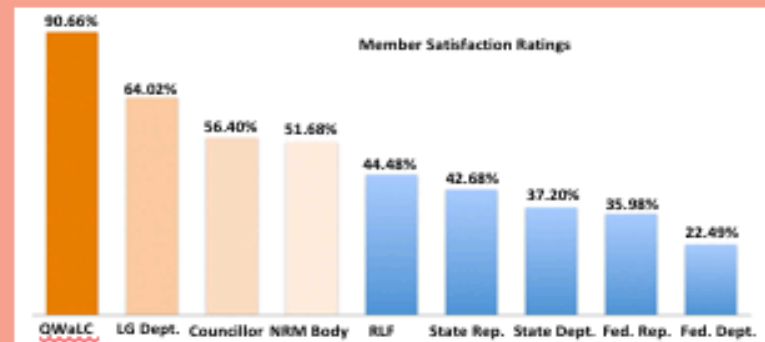
[343 Grants Received]



## Needs & Satisfaction

### Support Requirement Priorities:

- 1 - Funding Application Writing
- 2 - Volunteer Management Systems
- 3 - Business Development Support
- 4 - Organisational Governance
- 5 - Workplace Health and Safety Systems



## COVID Impacts & Biggest Challenges for the Coming Year

COVID Impacts: 28.5% of activities were delayed /cancelled with Member Groups reporting \$1.12m in losses

Member groups were asked the following open-ended question: "What are the biggest challenges your group faces in the coming year?"

- Sufficient Members/Volunteers - 34.98%
- Financial Security/Funding - 22.91%
- On-Ground Work Challenges - 15.48%
- COVID Restrictions - 15.79%
- Climate Change - 6.19%
- Other - 4.64%

### Executive Summary

Queensland Water and Land Carers (QWaLC) is the peak body for community based natural resource management (NRM) volunteer groups in Queensland. QWaLC's roles include representation, advocacy, promotion, networking and insurance administration. QWaLC's board includes representatives from each of QLD's regions. Our membership consists of **430 groups and 32,564 individuals** spread across 13 NRM regions in QLD. Members undertook a total of 293 project during 2020/2021.

Through extensive research and engagement with its member groups this report presents a comprehensive picture of the overall health of Landcare in QLD in 2019/2020 and an overview of existing resource levels statewide within each NRM region. In summary the health of Landcare in QLD, although facing many challenges, is in reasonable shape and continues to meet the expectations of the majority of Member Groups.

Member Group volunteers contribute over **1,264,236 hours** annually equating to **\$52,743,926** in-kind financial value. During 2020/2021 Member Group activities engaged **134,618** people across Queensland. Landholders play an active role in member groups and account for **64.79%** of all management committee members.

The majority of Member Groups rely solely on volunteers. 84.32% of these are 45 years or older. 73.23% of Member Groups do not have any paid staff and 76.60% of Members have no full-time employees. 26.77% of Member Groups in QLD **employ a total of 522** staff and are made up of the employment types including full-time, part-time and casual. 56.51% of those employed are located in SEQ and Burnett Mary NRM Regions.

It was found that, Member Groups with a mixture of paid staff and volunteers tend to achieve greater levels of engagement with the wider community and as a consequence generating greater outcomes. This is reinforced by evidence from other Australian States that have highly successful paid community coordinator programs that support community-based Landcare groups.

53.57% of all revenue (government funding and self-generated income) are for amounts less than \$5,000 while amounts between \$5,001 and \$50,000 accounts for 34.72% and amounts greater than \$50,001 accounts for 11.71% of all income. 11.54% of groups depend exclusively on government funding this is far less the previous year at 25.48% of groups. Member Groups also generate income from other sources such as fee for service activities (on-ground work, training and plant sales) public donations, membership fees and other sources. Collectively member groups raise 65.07% of their funds. Government funding accounts for 34.93% of all revenue: of this Local Government Authorities (LGAs) provided 14.37% of all revenue, regional NRM bodies provided 2.75%, State Government 8.66% and the Commonwealth provided 9.07%.

## QWaLC Health of Landcare in Queensland Report 2020/2021

LGAs are shown to be the largest supporter of Landcare in Queensland with respect to funding, providing over 41% of the grants, while the majority of revenue raised by groups came from membership fees and self-generated activities including public donations and other sources. 348 grants were received in 2020/2021 which is similar to last year's total 343..

The COVID situation has had both negative and positive impacts on QWaLC members. 11.28% of member groups reported financial losses that totalled over \$1.2m as a result of cancelled or delayed events while 5.82% of groups ceased operations completely. Almost 10% reported a reduction in member/volunteer numbers. On the positive side 19.58% introduced new practices to reduce risk, 16.63% discovered new ways of doing things and 6.20% take advantage of COVID government funding. 7.68% reported that the situation had little or no impact. Interestingly, the balance of positive to negative impacts respectively was 50.19% and 49.81%.

### Introduction

Our members, primarily Landcare Groups in QLD, are an important part of the community. Our 430 Member Groups have 32,564 community volunteers that contribute over 1,264,236 hours annually. This figure is an increase from the previous year (1,029,360) despite volunteer numbers decreasing by almost 10% from last year. Their efforts, this year, equate to \$52,743,926 in financial value. This amount is calculated using the Australian Bureau of Statistics volunteer equivalent hourly rate of \$41.72 if paid labour was engaged to provide the same service as our community volunteers. During 2020/2021 member group activities engaged with 134,618 people across Queensland. This is almost 70% less community engagement than the previous year when 432,852 were engaged in activities. This reduction is a direct result of the COVID situation.

Through extensive research and engagement with its Member Groups QWaLC presents a comprehensive picture of the overall Health of Landcare in QLD, an overview of existing resource levels state-wide and in each NRM region. In summary the Health of Landcare in Queensland, although facing many challenges, is in reasonable shape and continues to meet the expectations of Member Groups.

This report provides detailed information regarding Member Groups:

- The impact of COVID on member groups and their activities,
- Human resource demographics (paid staff and volunteers),
- Income sources and levels (Government and other sources),
- Performance and contributing factors, ,

## QWalc Health of Landcare in Queensland Report 2020/2021

- Satisfaction levels with networks, support agencies and elected representatives
- Core activities undertaken by groups,
- Partnerships with local business and other groups, and
- Level of support requests.

The information contained in this report is outlined at State level and Regional NRM levels. The data is presented and analysed to show the distribution of Member Groups across the State according to NRM region including the level of resources in each region in correlation to numerous key categories. The following sections provide a narrative of the Health of Landcare in Queensland supported by substantive quantitative data presented in this report. It details statistical information regarding Member Groups human resources, work activities, finances, performance and satisfaction level with support networks.

### Human resource demographics (paid staff and volunteers)

The most popular legal structure of groups, 92.60%, is an incorporated association. A small minority, 4.14%, are companies limited by guarantee while 3.25% remain unincorporated. 3.57% of incorporated groups auspice other groups in their region. 32.25% are registered as charities with the Australian Charities and Not-For-Profits Commission.

The majority of Member Groups rely solely on volunteers that are 45 years or older. 74.85% of member groups do not have any paid staff and 65.88% of members, with paid staff (25.15%) have no full-time employees. The majority of paid staff are either casual or full-time. Volunteers continue to play a vital role in Landcare. They contribute over 105,353 hours per month in order to achieve outcomes for their natural environment and the wider community.

Member group volunteers contribute 1,264,236 hours of their time annually. The in-kind financial value of community volunteering is \$52,743,926. 55.02% reported that volunteer numbers are stable while 21.30% reported that their volunteer numbers decreased while 23.67% reported an increase in numbers. Community volunteers are an equal in numbers in terms of female and male participants. The decrease in volunteer numbers last year was 9.96% last year. This year 9.79% reported a decrease in volunteers as a direct result of COVID however volunteer number have increased this year by almost 10%. This has acted to offset the decrease reported this year.

Collectively member groups have 1,835 individuals that actively participate on management committees. Each group has, on average, 5 committee members responsible for organisational governance. The majority of committees have Individuals with expertise in business, accounting, marketing and environmental management as well as being representative of specific sections of their local communities.

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For example Landholders make up 64.79% of all committee members. This highlights the importance of Landcare and its connection to and influence of sustainable land use practices.

25.15 % of member groups in QLD employ a total of 522 staff and increase from last year's total of 483. They are made up of the employment types as shown in the table below. 295 of those employed are located in SEQ and the Burnet Mary region. Another 72 employed by Member Groups in the reef catchments region while a further 65 are located in Cape York although the majority of these employees are casual.

### Employment Type

Full Time	151	Part Time	143	Casual	228	<b>Total</b>	<b>522</b>
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Generally, it was found that Member Groups that have a mixture of paid staff and volunteers tend to achieve greater levels of engagement with the wider community. Organisational capacity is largely dependent on human resources. While there was a decrease in Volunteer numbers from the previous year, by almost 10%, the majority of Member Groups meet their expectation within their financial and resource limitations while dealing with the impacts of COVID. 76% of Groups meet or exceeded their expectation however last year that figure was 90.29%

### Income sources and levels (Government and other sources)

This section provides an overview of the types and levels of government funding received and income generated by member groups overall in Queensland and within NRM regions.

64.77% of all revenue received (government funding and self-generated income) were amounts of less than \$5,000 while amounts between \$5,001 and \$50,000 account for 26.37% and amounts greater than \$50,001 accounted for 8.86% of all income. Many groups are unable to rely exclusively on government funding. Member Groups generate income from other sources such as fee for service activities (on-ground work, training and plant sales) public donations and other sources. 65.88% of Member Groups charge a membership fee that is on average \$23. This income accounts for 23.14% of all revenue raised by Member Groups while self-generated income is 17.94% and donations from the general public account for 16.82% of revenue. Collectively Member Groups raise 65.07% of their funds. Government funding accounts for 34.93% of all revenue. Local Government Authorities (LGAs) provided 14.37% of all revenue and the Commonwealth provided 9.07%, State Government 8.66% with regional NRM bodies providing 2.75% of all funding.



## QWaLC Health of Landcare in Queensland Report 2020/2021

83.88% of revenue raised by Member Groups, excluding Government funding, were for amounts of less than \$5,000. 11.27% were for amounts from \$5,001 to \$50,000. 29.15% of Government grants received by member groups were less than \$5,000 while 55.54% were for amounts from \$5,001 to \$50,000. Amount received in ranges exceeding \$50,001 amount to 16.33% of granted received.

A total of 348 grants were received by QWaLC member groups during 2020/2021. 343 grants were received in the previous year, however the average amounts received were less than this year.

Of the Government funding received by member groups LGAs provided almost 41.11% mostly for amount of less than \$50,000. Regional NRM bodies provided 7.87% this is almost half of the grants given in the previous year (15.80%). The State government provided 24.78% of the total grants followed by the Commonwealth government at 25.95% this amount is 7.56% more than the previous year (18.39%). Local Government is shown to have been particularly supportive providing member groups with funding in SEQ, Terrain NRM, Burnett Mary, Condamine and QMDC.

58.28% of Member Groups received Government funding while 41.72% of groups did not receive any. 11.54% of Members relied solely on Government funding, 65.98% had a mixture of grants and self-generated revenue and 22.49% existed solely on self-generated revenue. The dispersal of funding across NRM Regions roughly correlates to the number of member groups in each Region

The majority of Member Groups raise and receive small amounts, of less than \$5,000, and still managed to achieve positive outcomes for their local natural environment thereby enabling them to meet their expectations although 15% less groups had not meet their expectations when compared to the period 2019/2020.

### Performance and contributing factors

The performance of groups is influenced by numerous factors. Their ability to meet or exceed their expectations is largely determined by how successful they are at securing and managing human and financial resources. It is also dependent on the availability of resources such as government funding together with a service and advice support network such as that provided by QWaLC and other organisations.

Adverse climatic conditions such as bushfires, flooding and the degradation of the Great Barrier Reef also have an impact on the availability of additional government funds for member groups to work with their communities to undertake environmental rehabilitation and conservation activities.

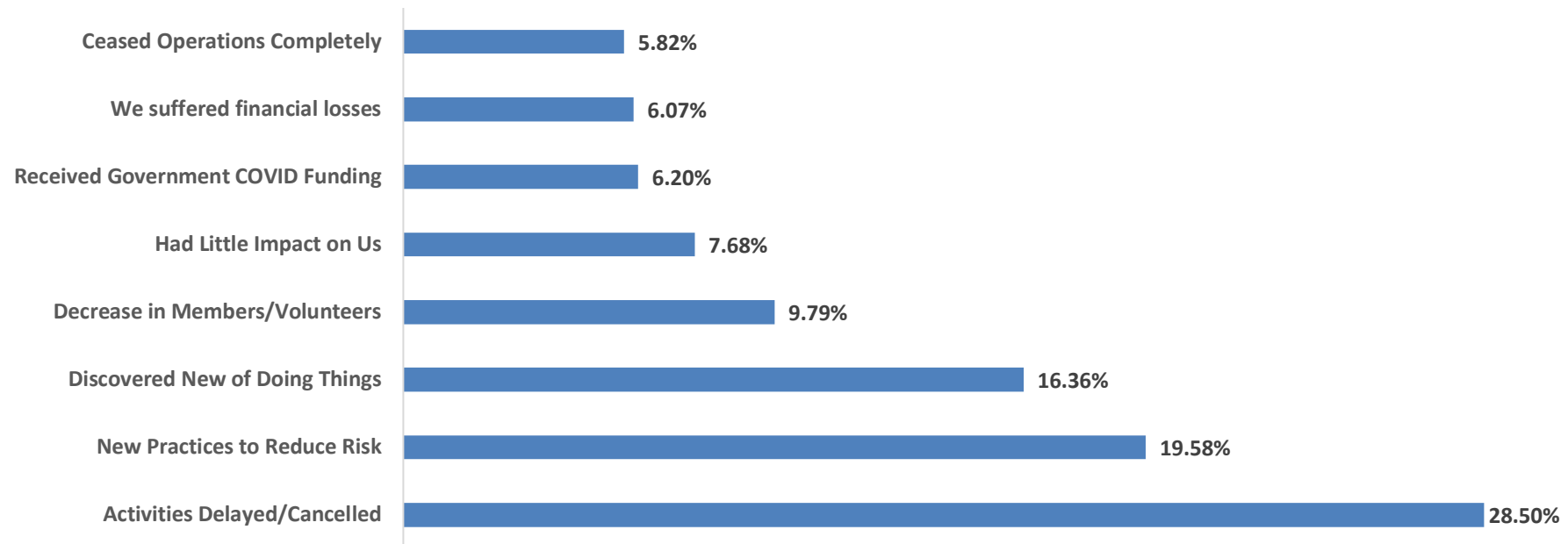
## QWaLC Health of Landcare in Queensland Report 2020/2021

In 2019/2020 90.32% of member groups met or exceeded their expectations. In 2020/2021 this had dropped to 76% primarily as a result of the impacts of COVID and to a lesser extent the limited availability of funding and support services to member groups that did not meet their expectations. 11.28% of Members reported total financial losses of \$1,123,059 resulting from the cancellation of events and other fund raising activities.

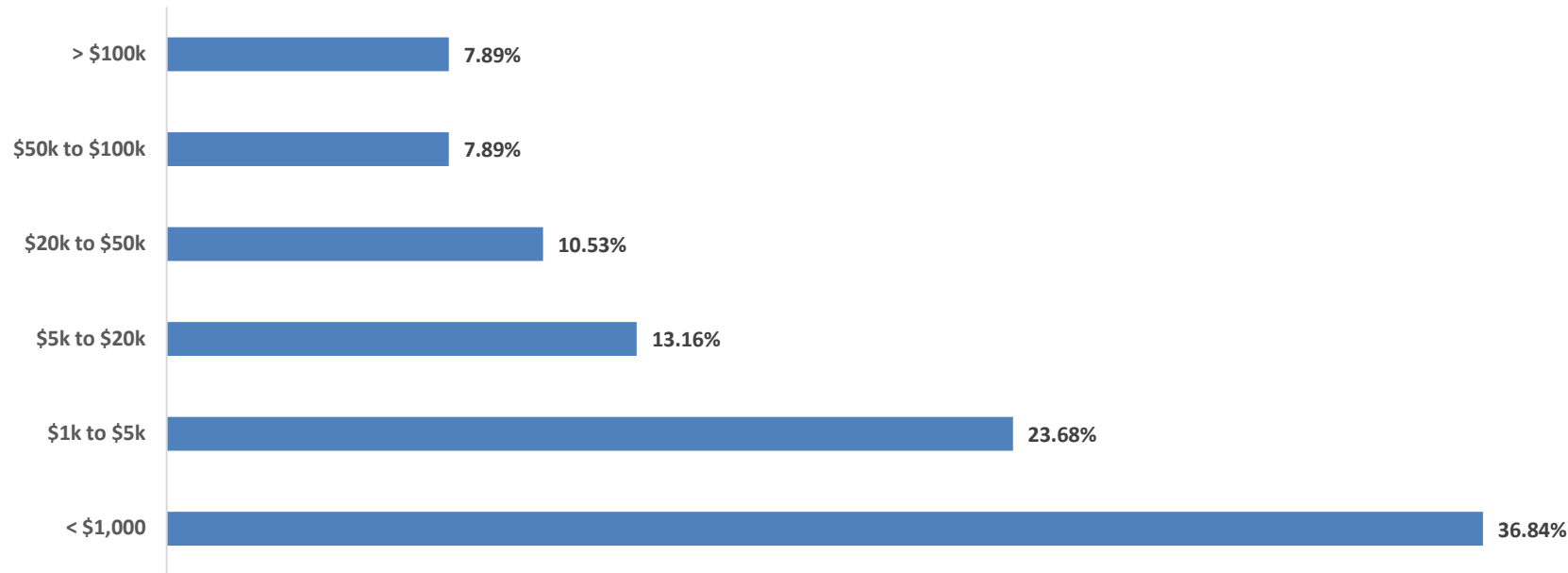
The cause of 15% less member groups not meeting their expectations can be directly attributed to the COVID situation. During this year's survey members were asked specific questions about the impacts of COVID on their organisations regarding activities and finances. 28.50% of members reported that it had resulted in delaying or cancelling activities, 9.79% said that it had reduced the number of volunteers, 6.07% had suffered financial losses and almost 6% had ceased operations completely.

While there were negative impacts 19.85% had introduced new practices to reduce the associated risks, 16.36% had discovered new ways of doing things, 7.68% reported that the situation had little impact and 6.20% received financial support from the government.

**Graph A: Impacts of COVID on QWaLC Member Groups During 2020/2021**



**Graph B: QWaLC Member Financial Losses as a Result of COVID During 2020/2021**



Groups that are engaged with their community in partnerships with local business and other groups (52% of all member groups) benefit through low or no cost provision of additional resources to support their organisational aspirations and activities. This also results in greater engagement with the wider community providing the ability for others to support Landcare in their local area. Some of the benefits include Volunteer labour or services free or discounted use of facilities, free or discounted materials, cash donations, free or discounted use of equipment, free or discounted advertising or discounted labour or services.

### Identified support requirements

Member groups were asked the type of support their group required to maintain and improve their performance. The top priorities were writing funding applications followed by volunteer management and workplace health and safety systems. This is the similar to last year. During last 12 months QWaLC has successfully implemented, an NLP funded program, entitled ‘Surviving to Thriving’.

## QWaLC Health of Landcare in Queensland Report 2020/2021

This program aimed to support the identified needs of members in the above-mentioned priorities. It was developed by QWaLC and Volunteering Queensland (VQ). A series of training sessions were delivered by VQ throughout the western regions of the state. Face to Face sessions and 1 zoom session was conducted for those outside of the western region. Over 100 individuals attended the training sessions.

### Core activities undertaken by groups

Our member groups undertake an extensive range of activities that generate income, protect our natural resources and engage with the wider community. Vegetation management, primarily on-ground works, and training programs such as field days and works are activities that many member groups undertake. Vegetation management results in the reduction of weeds and extension of native riparian plantings that improves the health of waterways and provides habitat for native animals and birds.

Groups also develop and provide printed materials, advisory services, produce native plants and conduct conferences and expos. These activities and many others act to help manage and protect our natural resource while resulting in the sharing of knowledge of sustainable land-use practices and raising the awareness of the work that Landcare does in local communities. These activities attract new members and volunteers. Collectively member groups engaged with 134,618 people across Queensland. This was a 30% reduction in participation from the previous year owing to the COVID situation.

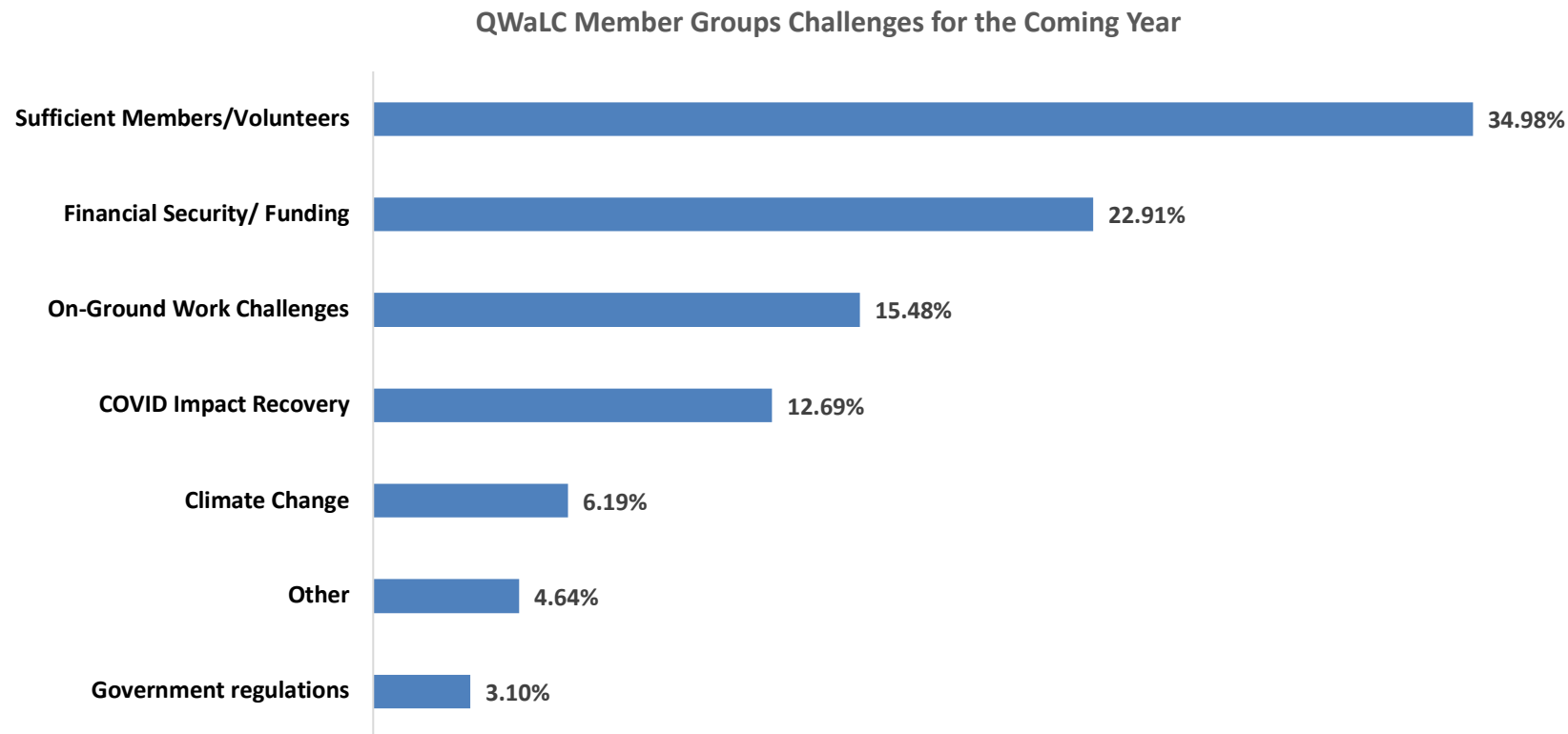
Some of the other activities carried out by member groups include:

- Monitoring programs including marine mammal and water quality,
- Fencing to protect natural habitat from feral animals and reduce waterway erosion,
- Establishing and developing programs for land managers,
- Wildlife clinics and native animal rescue and rehabilitation,
- Community gardens that provide produce for local, and
- Clean-up events.

### Member Group Challenges for the Year Ahead

Member groups were asked the following open-ended question: “What are the biggest challenges your group faces in the coming year?” The responses showed that maintaining and recruiting members and volunteers and securing and maintaining sufficient funding are top priorities for 2021/2022. On-ground work challenges and climate also rated as concerns among member groups as shown in the graph below.

**Graph 1: QWaLC Member Groups Biggest Challenges for 2020/2021**

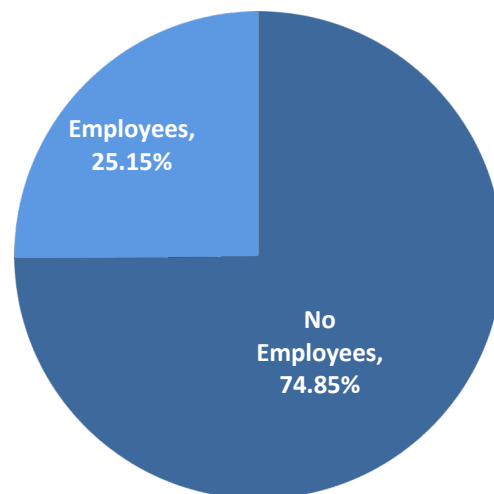


## Data Presentation

### Member Groups and Human Resources

Graph 2 shows that 74.85% of Member Groups do not have any paid staff and rely solely on their members and volunteers to achieve outcomes for their natural environment and the wider community. The majority of employees are either part-time or casual (76.60%). 26.77% of Member Groups in QLD employ a total of 522 staff. This is 7.5% increase on the previous year. Employment types and associated amounts as shown in below.

**Graph 2: QWaLC Member Group Employees**



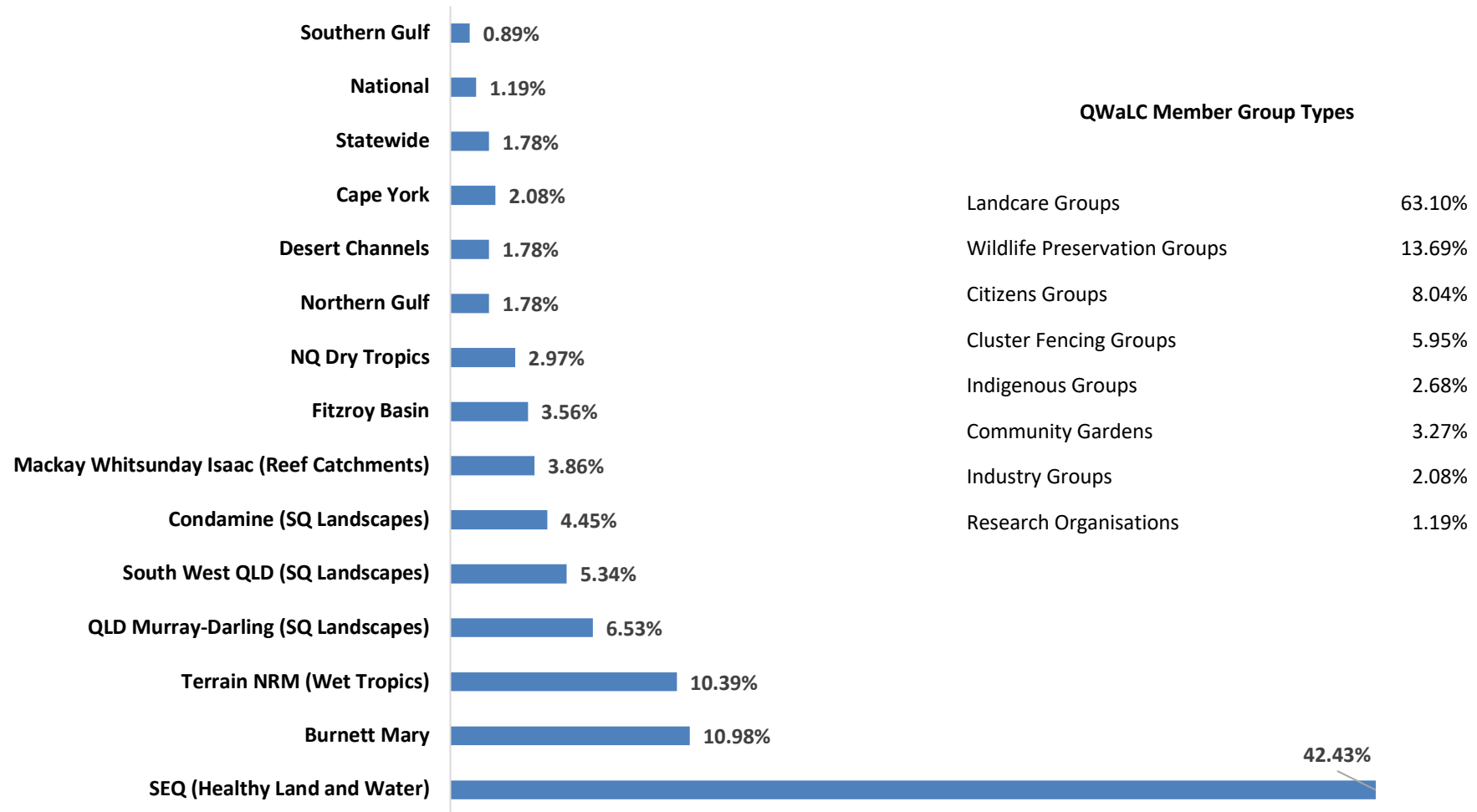
#### Employee Type and Total

Full Time:	151
Part Time:	143
Casual:	228
<b>Total:</b>	<b>522</b>

Graph 3 outlines the distribution of Member Groups according to NRM regions. 43.23% of member groups are located in SEQ. The distribution of Member Groups employees according to NRM region is shown in Graph 1 while the regional distribution of employee types is outlined in Graph 3.

## QWaLC Health of Landcare in Queensland Report 2020/2021

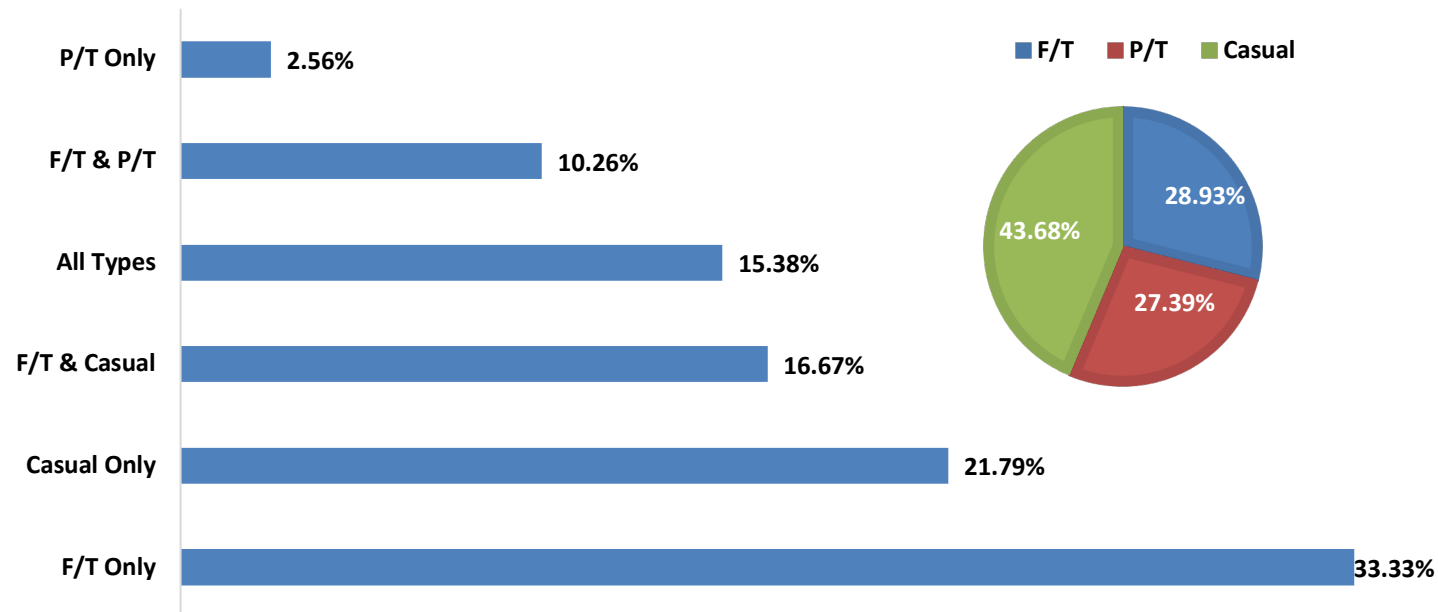
**Graph 3: QWaLC Member Group Distribution by NRM Region & Member Group Type**



The above graph shows the distribution of QWaLC member groups by NRM Region. 42.43% of groups are located within SEQ while the others are spread across Queensland in coastal, rural and remote areas. The vast majority of groups are focussed on restoration, protection and conservation of the natural environment in their local areas.

## QWaLC Health of Landcare in Queensland Report 2020/2021

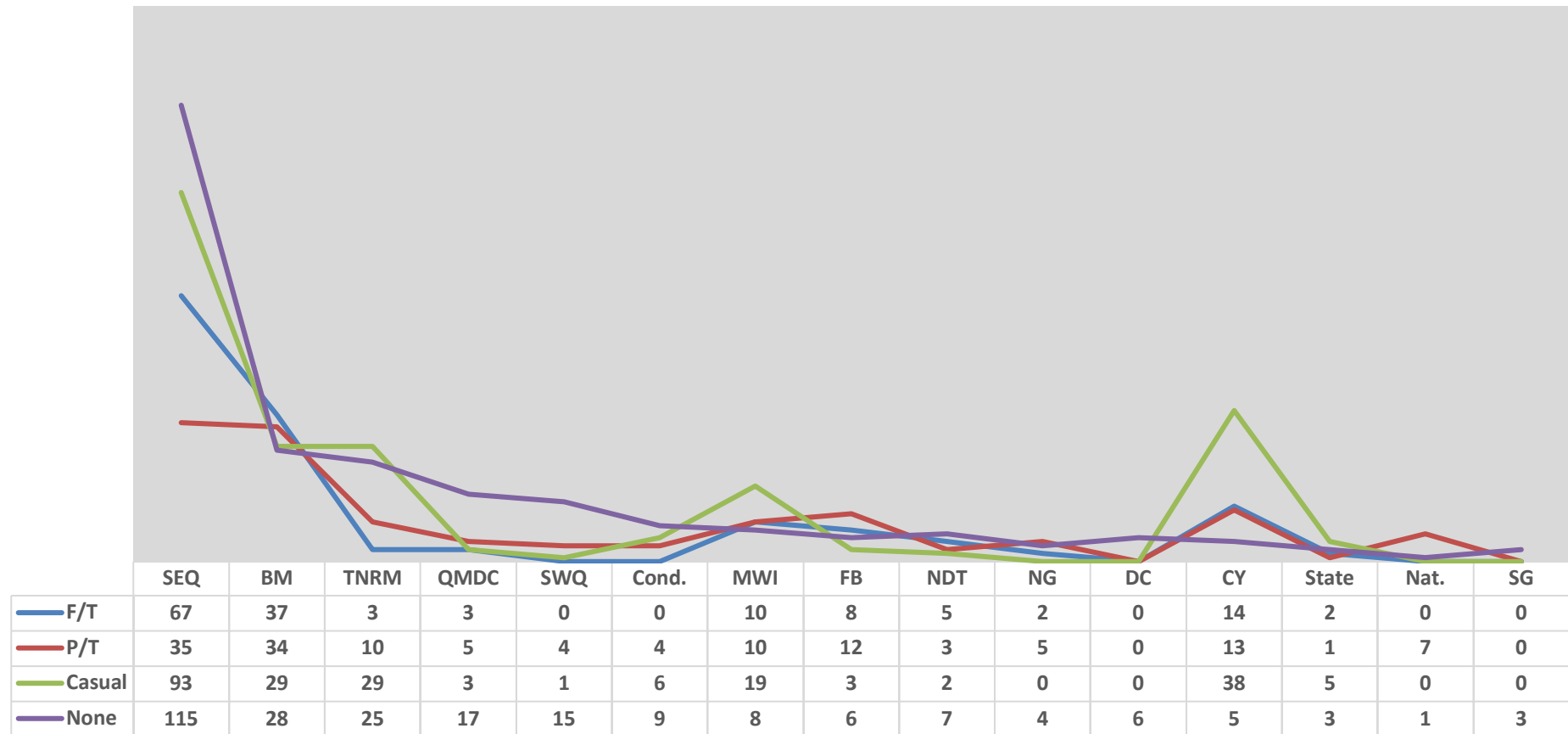
Graph 4: QWaLC Member Groups by Employment Types and Mix - 2020/2021



The above graph shows that 70.01% of positions are either Part-Time or Casual. 24.36% of Member Groups that have paid staff only employ on either a Part-Time or Casual basis while the remaining 15.38% have a variety of employment types.



Graph 5: QWaLC Member Groups Density in NRM Regions Compared to Employment Rates



The above graph shows that QWaLC member groups in SEQ & Burnett Mary NRM Regions employ the majority (56.51%). Interestingly, Reef Catchments and Cape York have higher numbers of employees when compared to the number of Member Groups in their respective regions.

## QWaLC Health of Landcare in Queensland Report 2020/2021

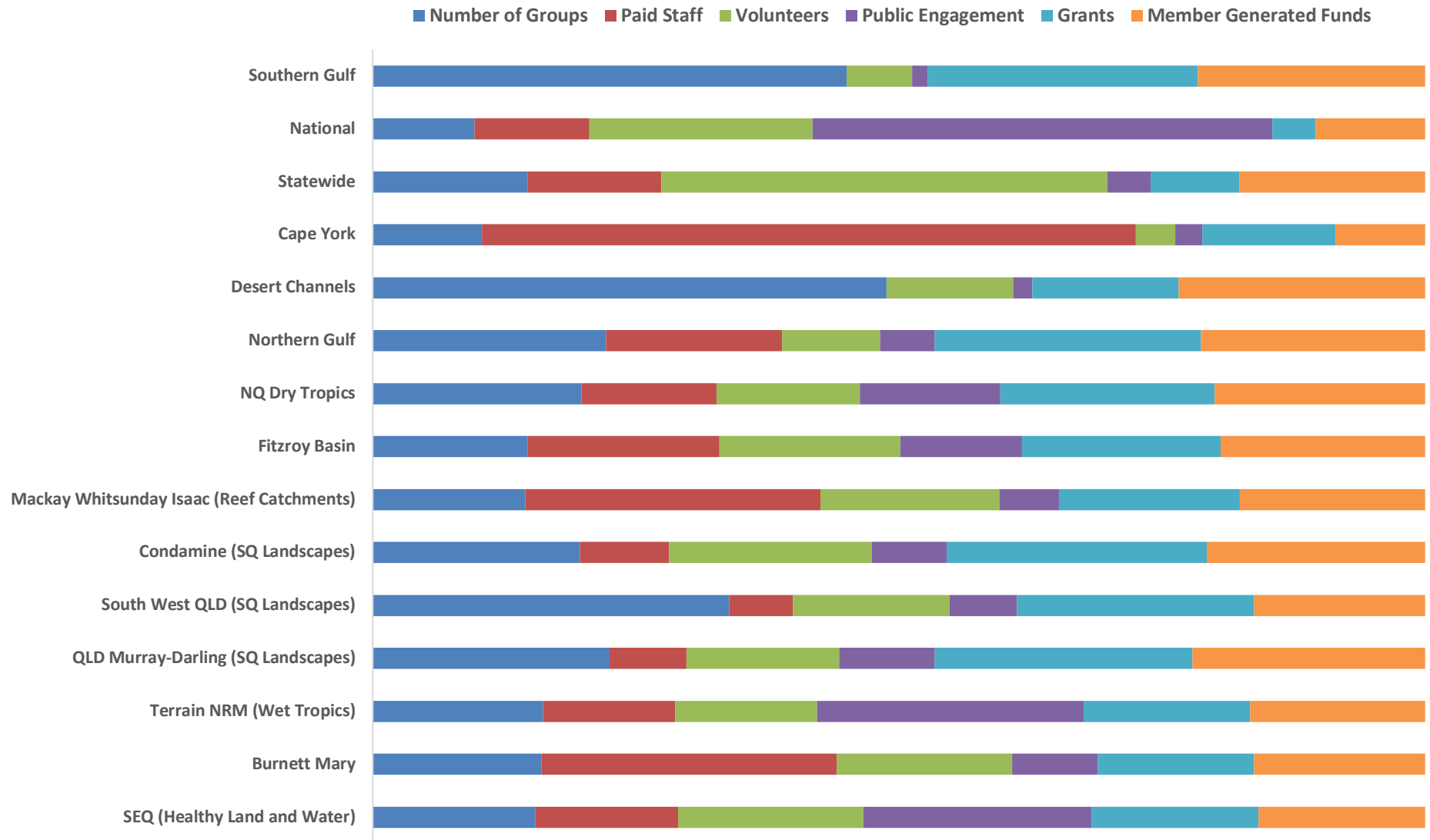
**Table 6: Wider-Community Engagement by Region**

<b>NRM Region</b>	<b>2020/2021</b>	<b>2019/2020</b>	<b>Difference</b>
SEQ	80,349	321,603	-241,254
BM	7,535	41,367	-33,832
FB	3,764	17,203	-13,439
TNRM	21,866	27,369	-5,503
MWI	2,040	7,412	-5,372
Nat.	7,008	8,435	-1,427
Cond.	2,050	3,089	-1,039
NG	561	1,440	-879
SG	40	242	-202
State	674	741	-67
DC	89	106	-17
CY	680	492	188
SWQ	1,363	466	897
NDT	2,691	1,145	1,546
QMDC	3,546	1,742	1,804
<b>Reduction from 2019/2020 - 68.98%</b>	<b>134,256</b>	<b>432,852</b>	<b>-298,596</b>

The above table showed in 2020/2021 that Member Groups ability to engage the wider community is related to the number of Member Groups located in an NRM Region and the density of the population, however COVID has reduced the amount of wider-community engagement by almost 70%. However, more remote areas saw an increase in community participation.

## QWalc Health of Landcare in Queensland Report 2020/2021

**Graph 7: The Correlation of Employment and Other Data Categories by NRM Region**



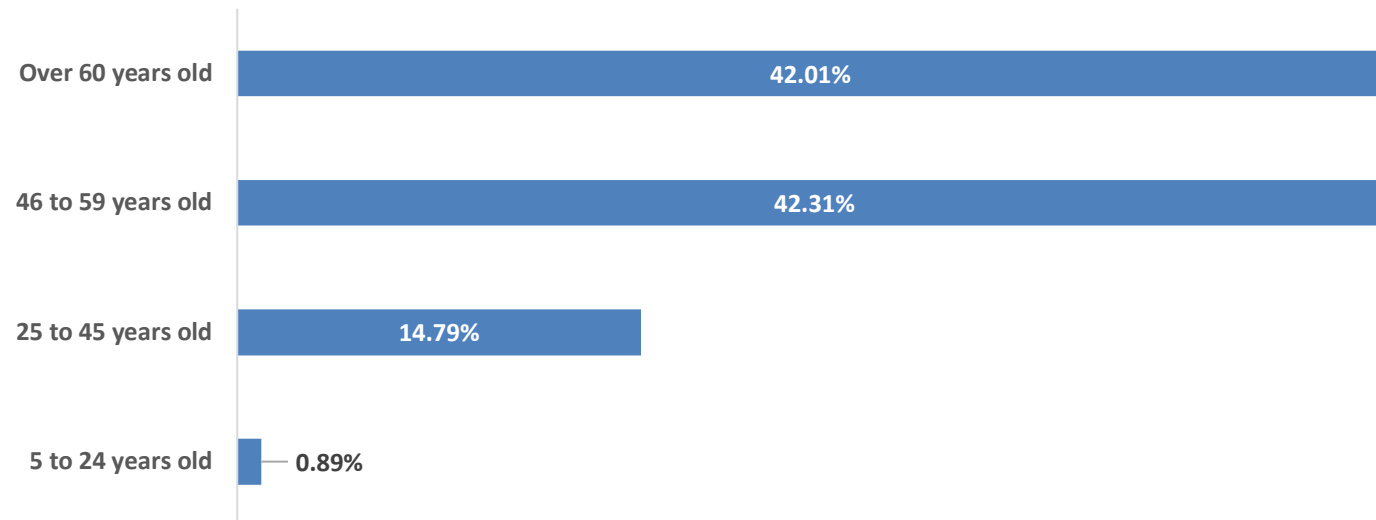
## QWaLC Health of Landcare in Queensland Report 2020/2021

The above graph provides the opportunity to assess and compare the performance of member groups in each NRM Region. For example, although Member Groups in Terrain NRM have limited paid staff they managed to generate a balance of income, grants, capacity (levels of Volunteers) and wider community engagement. While in Cape York they have a small number of Member Groups with high levels of paid staff, low levels of volunteering, grants and self-generated income together with limited wider community engagement.

### Member Groups and Volunteers

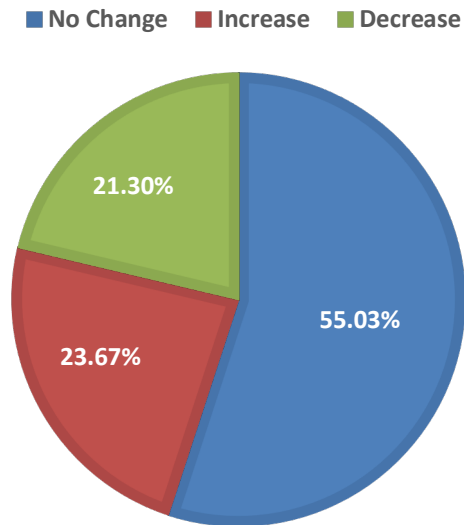
QWaLC Member Groups have 32,564 volunteers. 28.02% of member groups have between 21 and 50 volunteers. While 23.01% have over 100 volunteers (Graph 10). Each month these volunteers provide 105,353 hours or 1,264,236 hours annually. This equates to an annual in-kind value of \$ 52,743,926 in labour and other support services. This contribution was calculated using the Australian Bureau of Statistics rate of \$41.72/h (2019).

**Graph 8: Member Group Volunteer Demographics - 2020/2021**



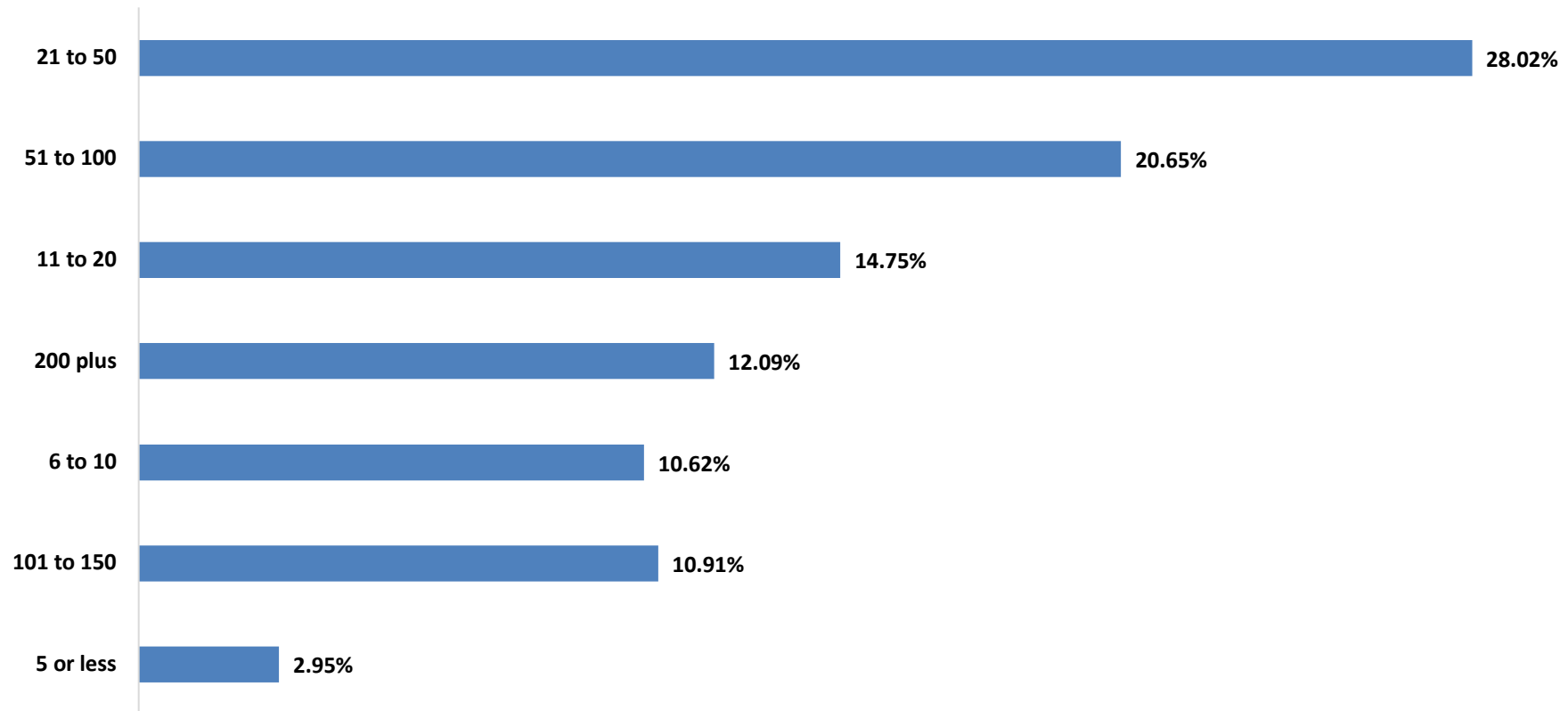
The above graph shows that 84.32% of volunteers older than 46. 42.01% of those are over 60 years old.

Graph 9: Member Volunteer Numbers



The majority of groups (55.03%) reported volunteer numbers were stable with 23.67% reporting an increase in numbers. The balance reported a 21.30% reduction in numbers. Member group volunteer demographics in Graph 8 shows that the majority of volunteers, 84.32%, are over 45 years of age while some groups reported they had 26.92% of female volunteers and others had 14.20% more male volunteers. 58.88% of Member Groups reported an equal number of genders.

Graph 10: Average Number of Volunteers of Member Groups



The above Graphs shows that the majority of Member Groups had between 21 and 100 volunteers.

1,835 individuals participated on Member Group management committees. 64.79% of member groups reported that they had landholders on their boards or committees.

QWaLC member groups support other groups in their local area and region. They play a representation role, provide expert advice and support many other activities undertaken by other groups in their area as outlined in below in Table 1. 68.93% of member groups are actively engaged in their local areas and within the region. They participate on other groups and projects and are engaged in a wide range of activities.

## Member Groups and Activities

<b>Table 1: Activities on other groups</b>	
Representation on other local or regional groups	32.15%
Engagement in On-ground Activities	27.02%
Provision of Expert Advice	19.53%
Project and/or Administrative Support	14.60%
Other (Please see Appendix for details)	6.71%

The main work activities undertaken by member group's volunteers and paid staff are outlined in the table below. There are a wide range of activities related to natural resource management, either directly through on-ground work or presenting information through education events such training sessions, workshops and field days. A greater awareness Landcare is promoted through conferences and expos.

# QWalc Health of Landcare in Queensland Report 2020/2021

<b>Table 2: Work Activities Undertaken by Member Groups</b>	
<b>Products/Services</b>	<b>% of Total</b>
<b>Landcare On-Ground (Reveg/Rehab/Production)</b>	<b>44.72%</b>
Vegetation Management (Weed control, tree planting etc.)	12.44%
Consultancy or Advocacy	7.39%
Litter Removal	5.20%
Wildlife Rescue/Rehabilitation	4.07%
Production of Native Plants	4.37%
Sustainable Agriculture Production Practices	3.24%
Marine Area Conservation	2.87%
Community Gardening	2.49%
Hiring out of Facilities or Equipment	2.41%
Fire Management	2.11%
Production of Edible Plants	1.28%
GIS Mapping Services	0.90%
<b>Educational (Workshops/Field Days/Expos)</b>	<b>30.32%</b>
Workshops/Field Days	11.54%
Education and/or Outreach Services	10.26%
Development/Publication of Printed Materials	4.30%
Eco-Tourism Activities (Cultural or Nature Based)	1.96%
Annual Expo or Conference	1.36%
Accredited Training	0.90%
<b>Fencing &amp; Feral Animal Control</b>	<b>6.64%</b>
Feral Animal Control/Monitoring	4.30%
Fencing	2.34%
<b>Monitoring/Surveys/Research</b>	<b>14.25%</b>
Wildlife Monitoring	6.79%
Water Health Monitoring	3.77%
Scientific Research	3.70%



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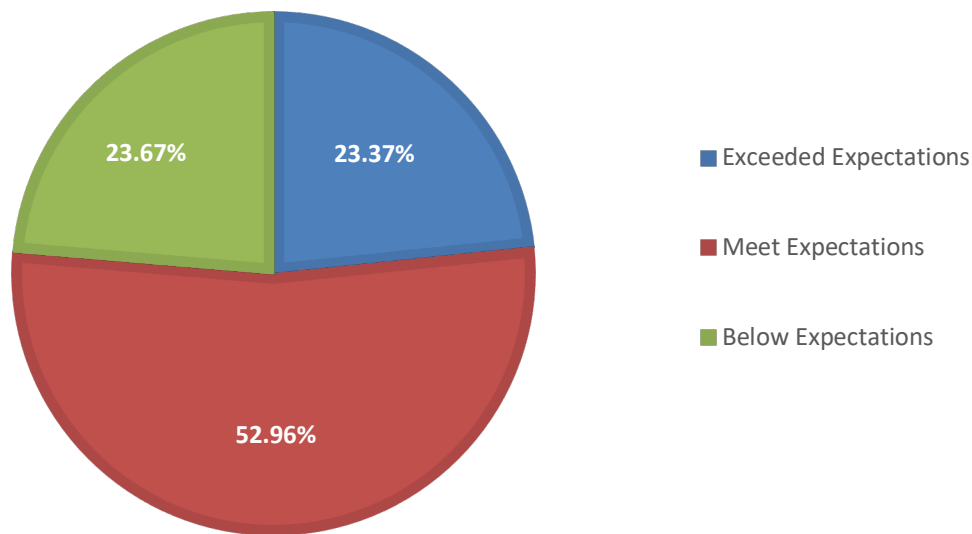
76.63% of member groups have partnerships or relationships with local businesses in their area. These types of arrangements provide member groups with additional resources either for free or at a discounted rate. One of the major benefits highlighted is that these relationships are reported to result in greater engagement with their local communities as shown in the table below.

<b>Table 3: Engagement with Local Business/Other Groups (In order of important)</b>	
Greater Community Engagement	25.54%
Volunteer labour or services	12.68%
Free or discounted materials	12.68%
Free or discounted use of Facilities	11.41%
Cash donations	9.60%
Free or discounted use of Equipment	8.15%
Free or discounted advertising	6.88%
Other Benefits: (are detailed in the Appendix)	7.07%
Discounted labour or services	5.98%

### Member Groups and Organisational Performance Factor Impacts

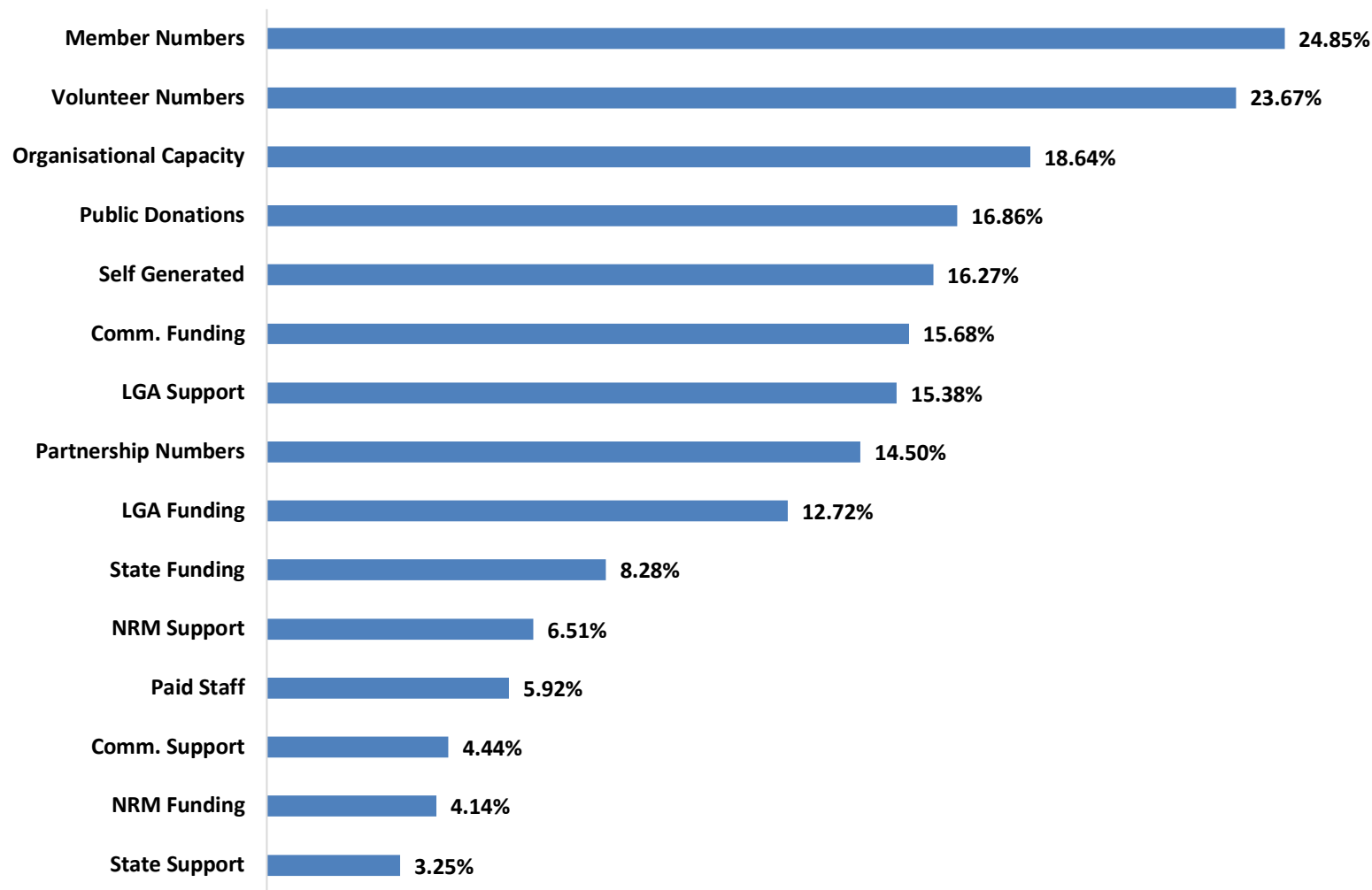
Factors that affect member group's performance include the availability of organisational resources such as the number of paid staff, access to support services, the number of member/volunteers, the number of partnerships with local business and the amount of income generated from activities other than grants funds. The level of support and funding available from and provided by key agencies such region NRM bodies and all levels of government can also impact whether a group meets, exceeds or fails to meet their expectations.

**Graph 11: Member Group Performance Expectations Overall and by NRM Region**



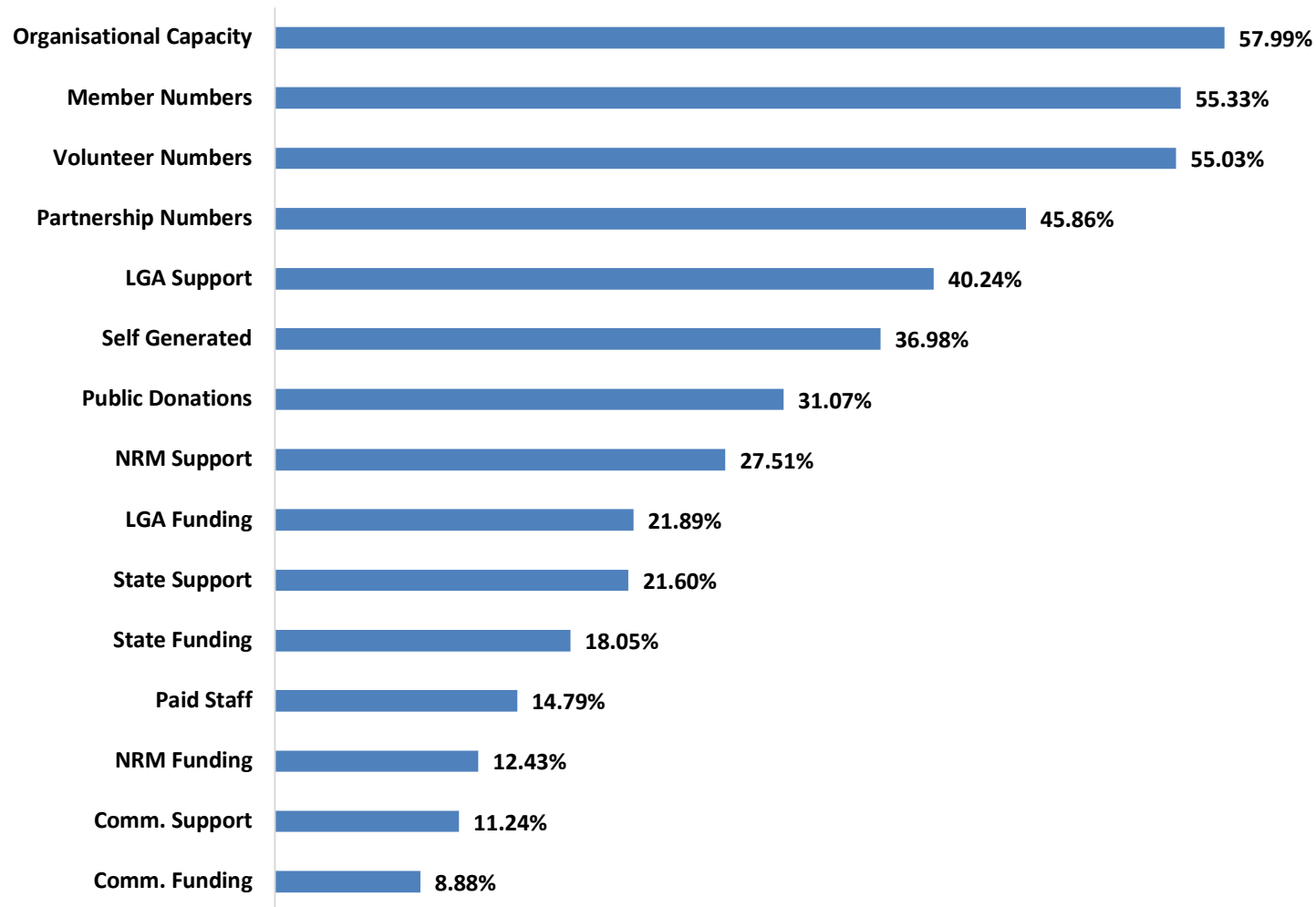
The above graphs show that 76.33% of member groups met or exceed their expectations for 2020/2021 as opposed to the previous year when this figure was 90.29%.

**Graph 12: Factors That Improved Member Group Performance**



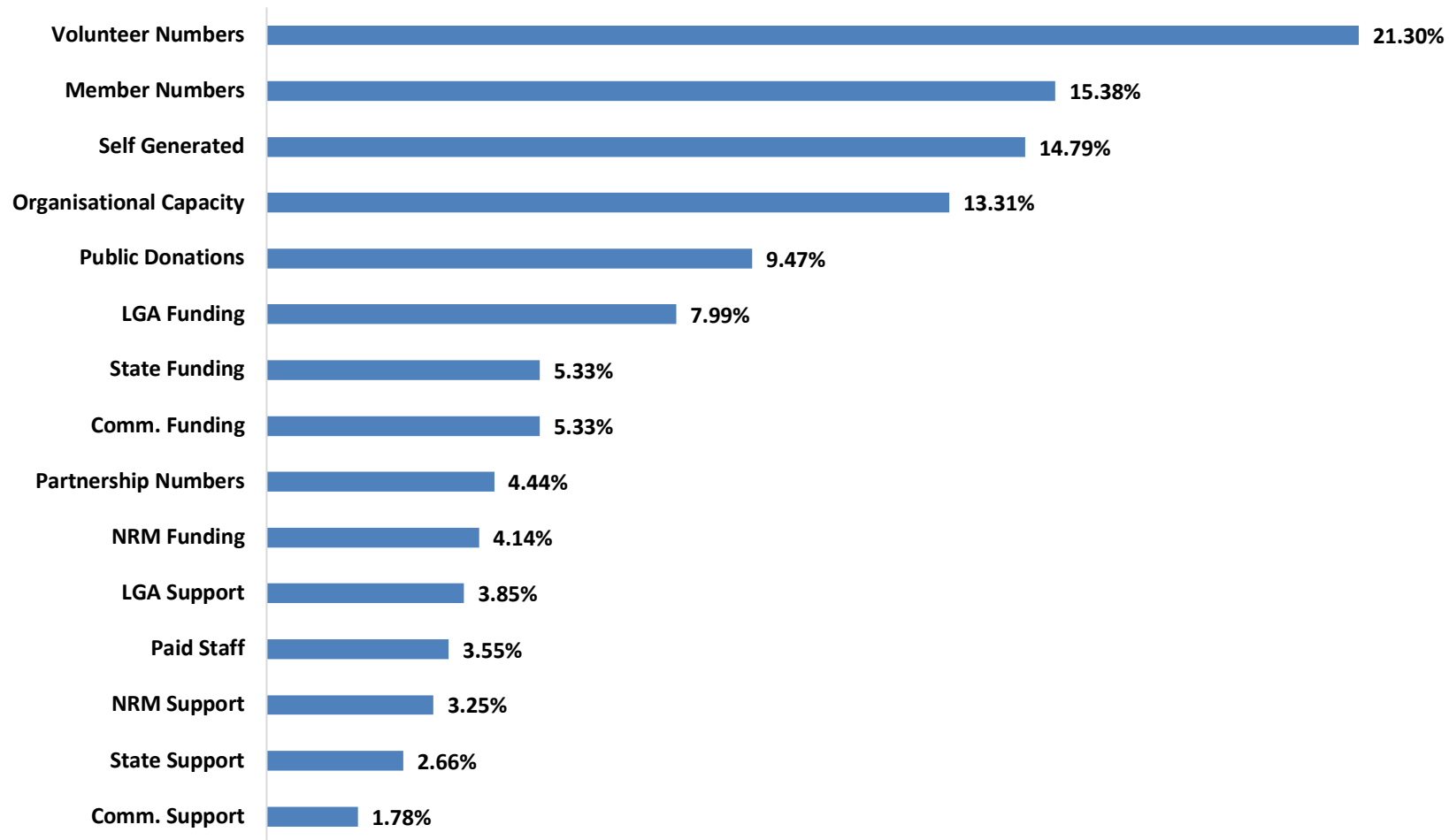
The above graph shows that member and volunteer numbers, organisational capacity, self generated income, donations and commonwealth grants have aided in improving the performance of member groups that indicated that they exceed their expectations in 2020/2021.

**Graph 13: Factors That Maintained Member Group Performance**



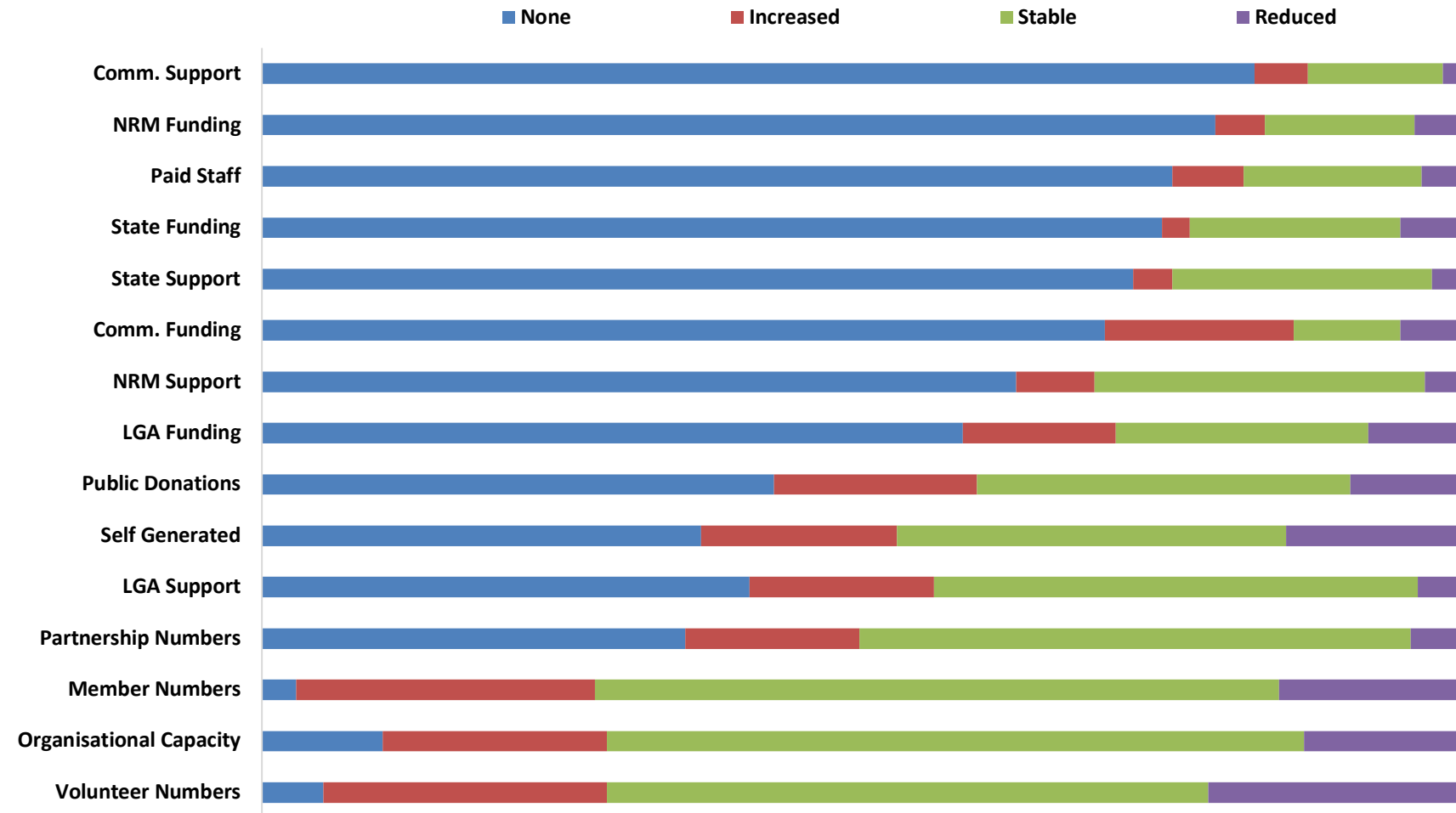
The above graph shows that organisational capacity, member and volunteer numbers, partnership with local business, LGA & NRM support, self generated income and donations play an important role in maintaining the performance of member groups that indicated that they met their expectations for 2020/2021

Graph 14: Factors That Reduced Member Group Performance



The graph above shows reduced volunteer and member numbers, organisational capacity and the availability of funding are related to the reduced performance of member groups that indicated they were below their expectations for 2020/2021.

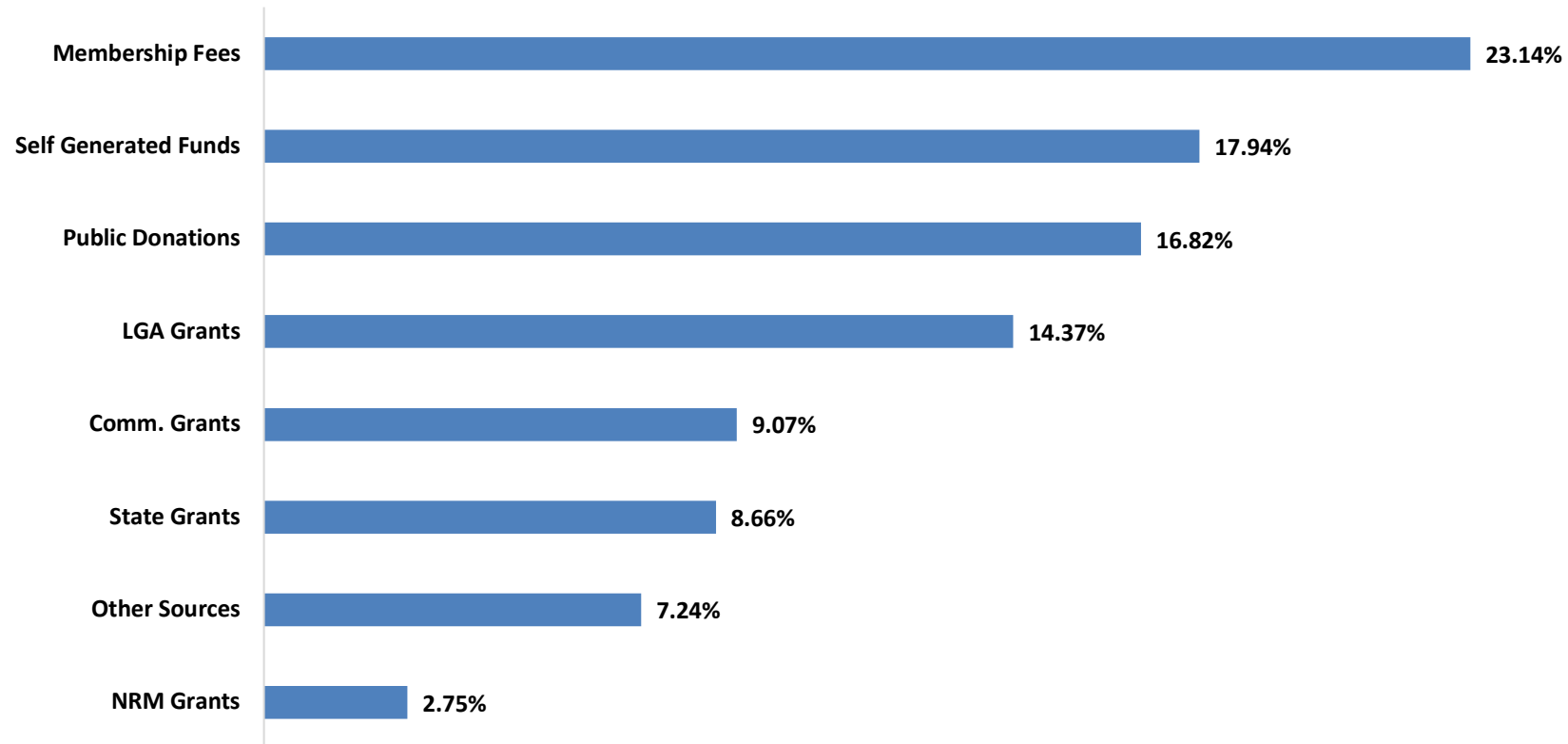
Graph 15: Factors That Influence Member Group Performance



The above graph provides a representation of the factors that influence Member Group performance. These include volunteers and member numbers, maintaining organisational capacity and local partnerships, self-generated income and public donations and working with LGAs and others that provide funding and resources.

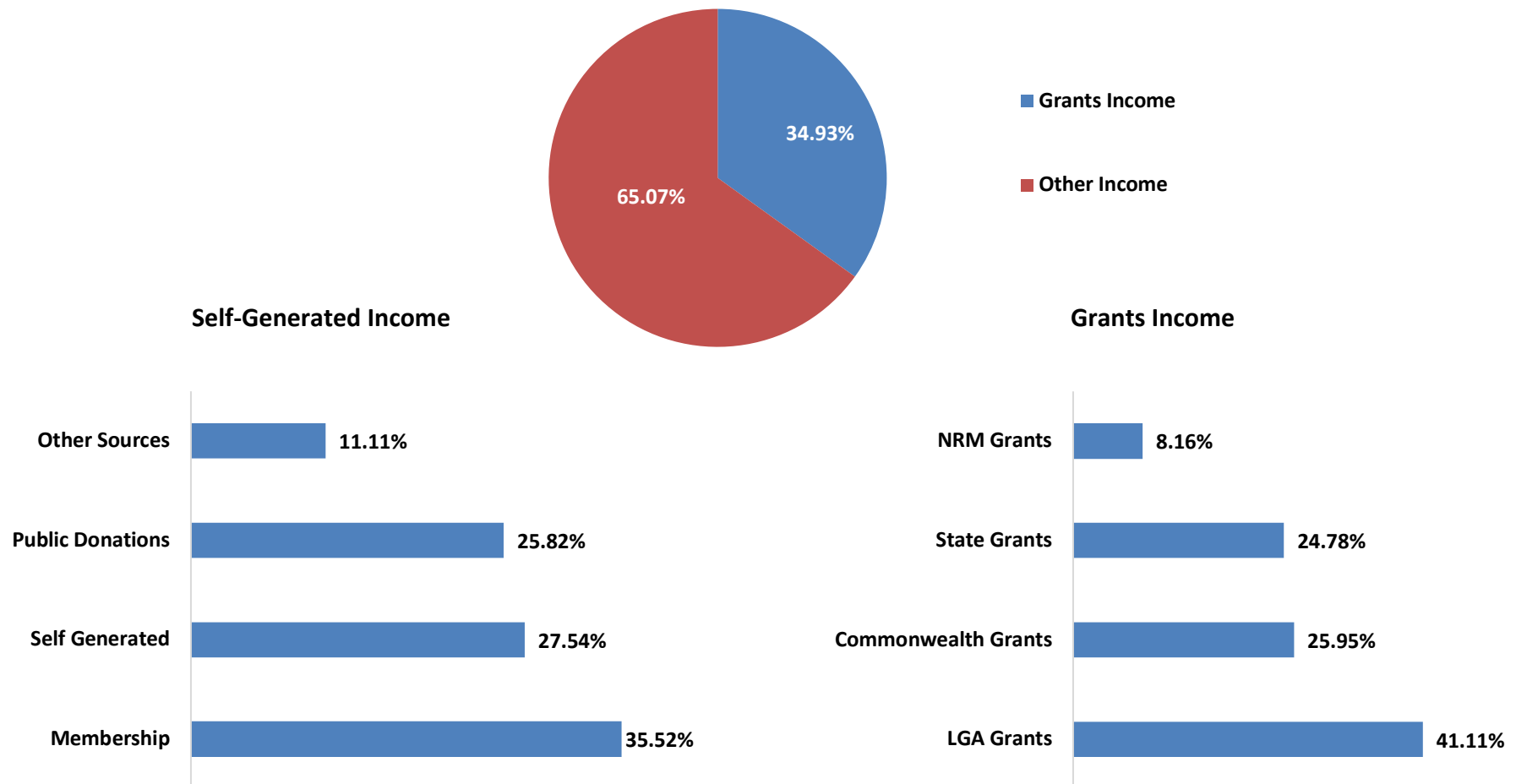
## Member Groups and Funding/Income Sources

Graph 16: Member Group Sources of Income/Funding - 2020/2021



The above graph shows the comparison of the level of income/funding received/generated by member groups. Member groups are heavily reliant on income derived from membership fees, self-generated, donations and income other than Government grants which only account for 34.93% of all monies generated and received.

Graph 17: Sources and Proportions of Funding and Income Received by Member Groups - 2020/2021

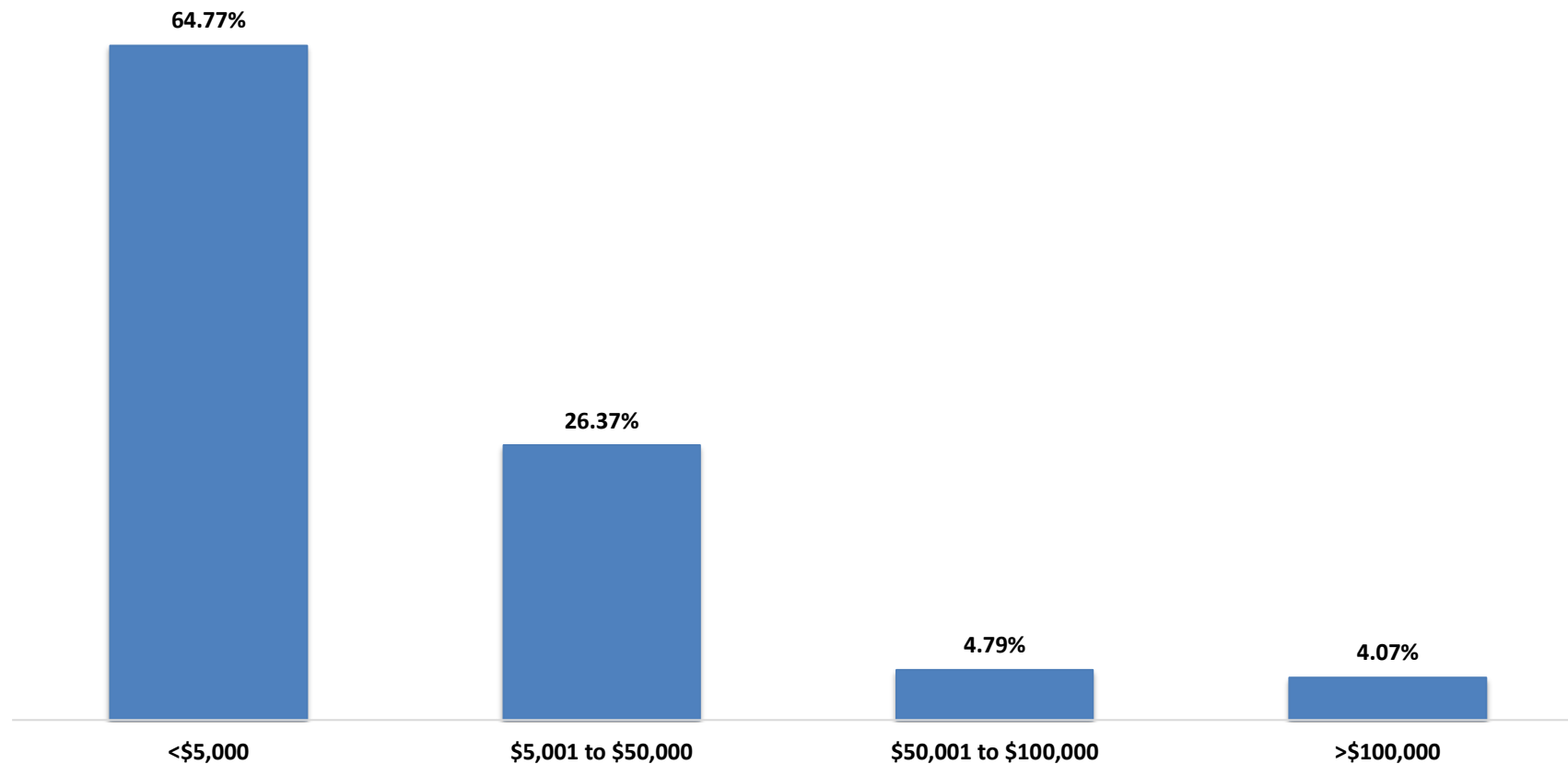




## QWaLC Health of Landcare in Queensland Report 2020/2021

The above graphs show that Local Government and State Government provide the majority of funding to Member Groups. Funding is 34.93% of all income groups receive while 65.07% of income is generated by the groups themselves. LGAs provided the most grants to member groups while income from sources other than grants remains an essential resource that enable continued operations.

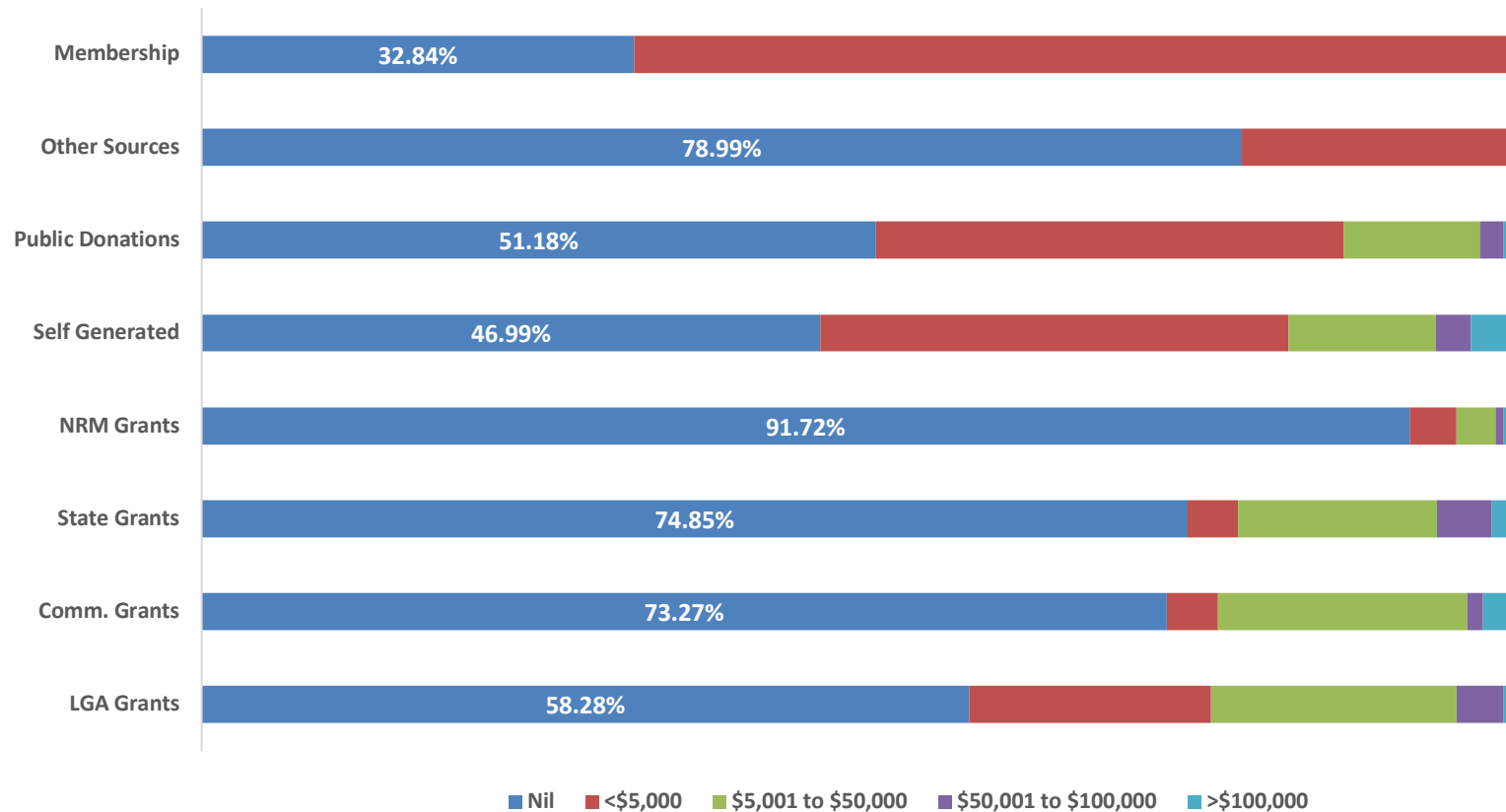
**Graph 18: All Sources of Income Based on Amount Ranges Received by Member Groups – 2020/21**



The above graph shows that the majority of income generated or received by Member groups was less than \$5,000 in 2020/2021.

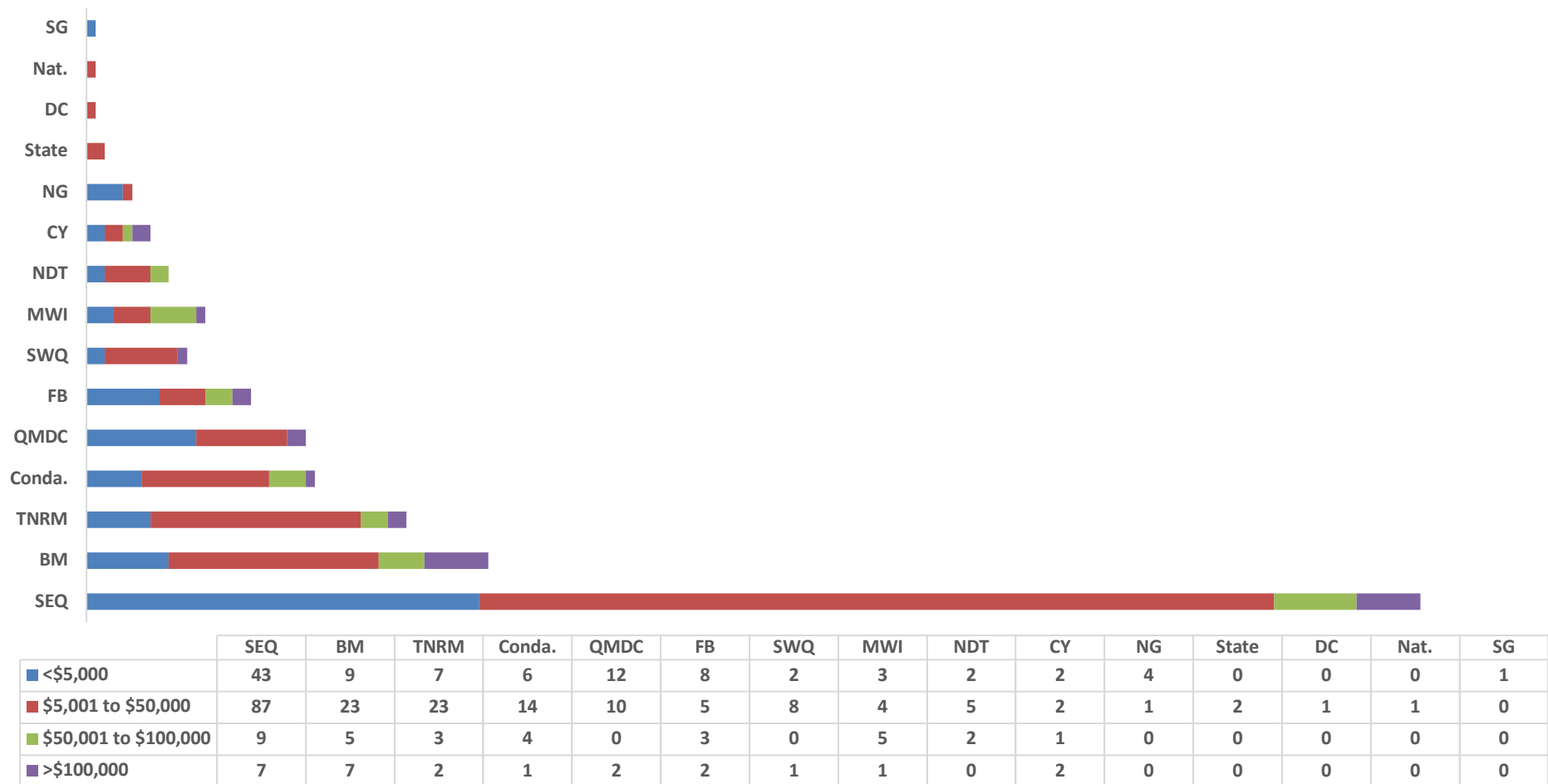
## Member Groups and Government Grants (Revenue in Comparison to Other Sources of Revenue)

**Graph 19: Number of Government Grants Received by Member Groups Identified by Funding Source – 2020/2021**



The total number of Government grants received by member groups in 2020/2021 was 348. Local, Commonwealth and State Governments provided the majority of these grants while Regional NRM provided limited grants. This again highlights that the vast majority of member group income is self-generated given government grants account for under 35% of all reported income.

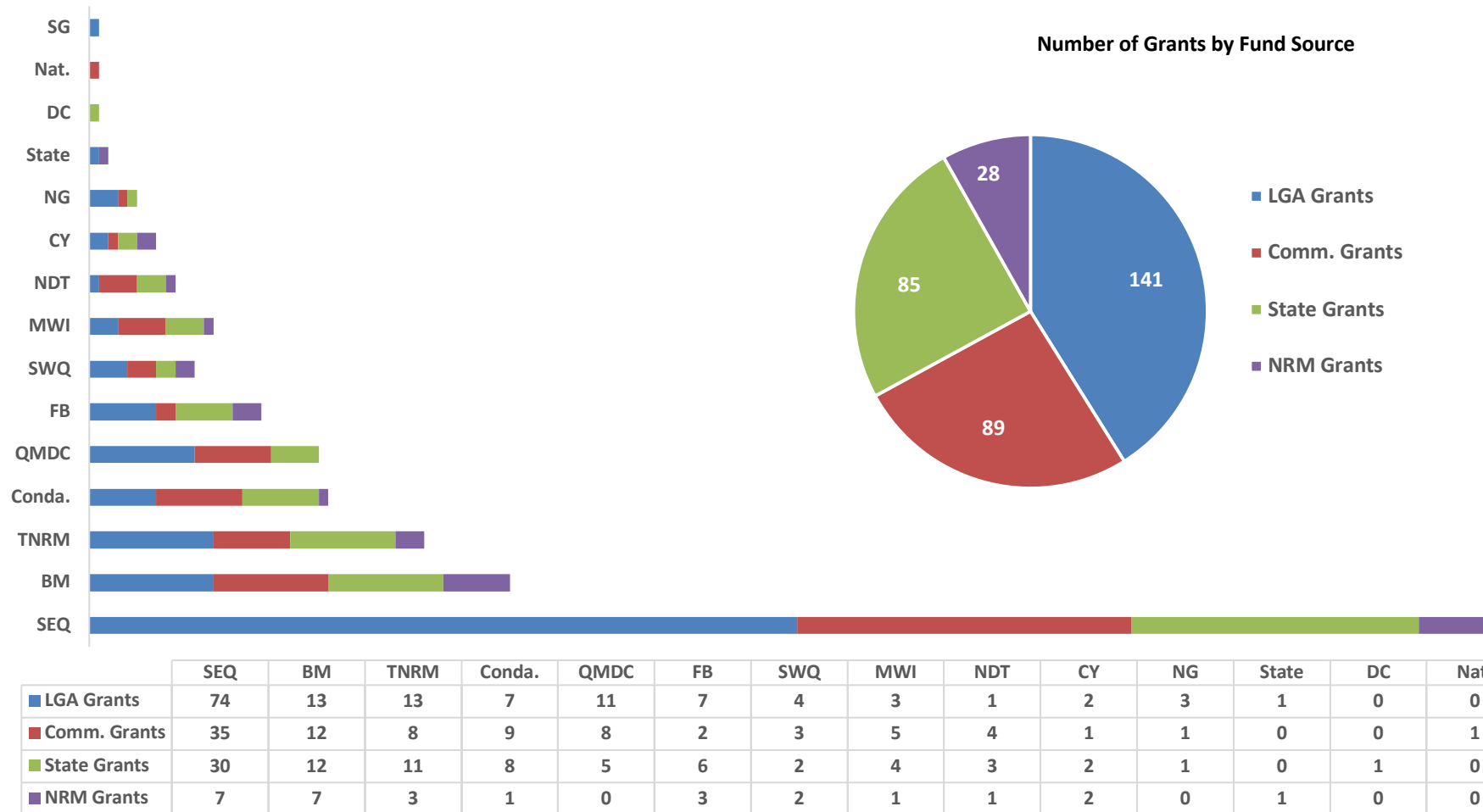
Graph 20: Number of Government Grants Identified by Funding Range Amounts Received by Groups in NRM Regions – 2020/2021



The above graph shows that the majority of funding allocated by Governments was in the following NRM regions: SEQ, Burnett Mary and Terrain. This makes sense given that these regions are major population centres and with high concentrations of member groups. In other words that the amount of funding received by a NRM Region is unrelated to total land area but more closely linked to populations

## Member Groups - Government Funding Source by NRM Region

Graph 21 - The Number of Grants Received by NRM Region – 2020/2021

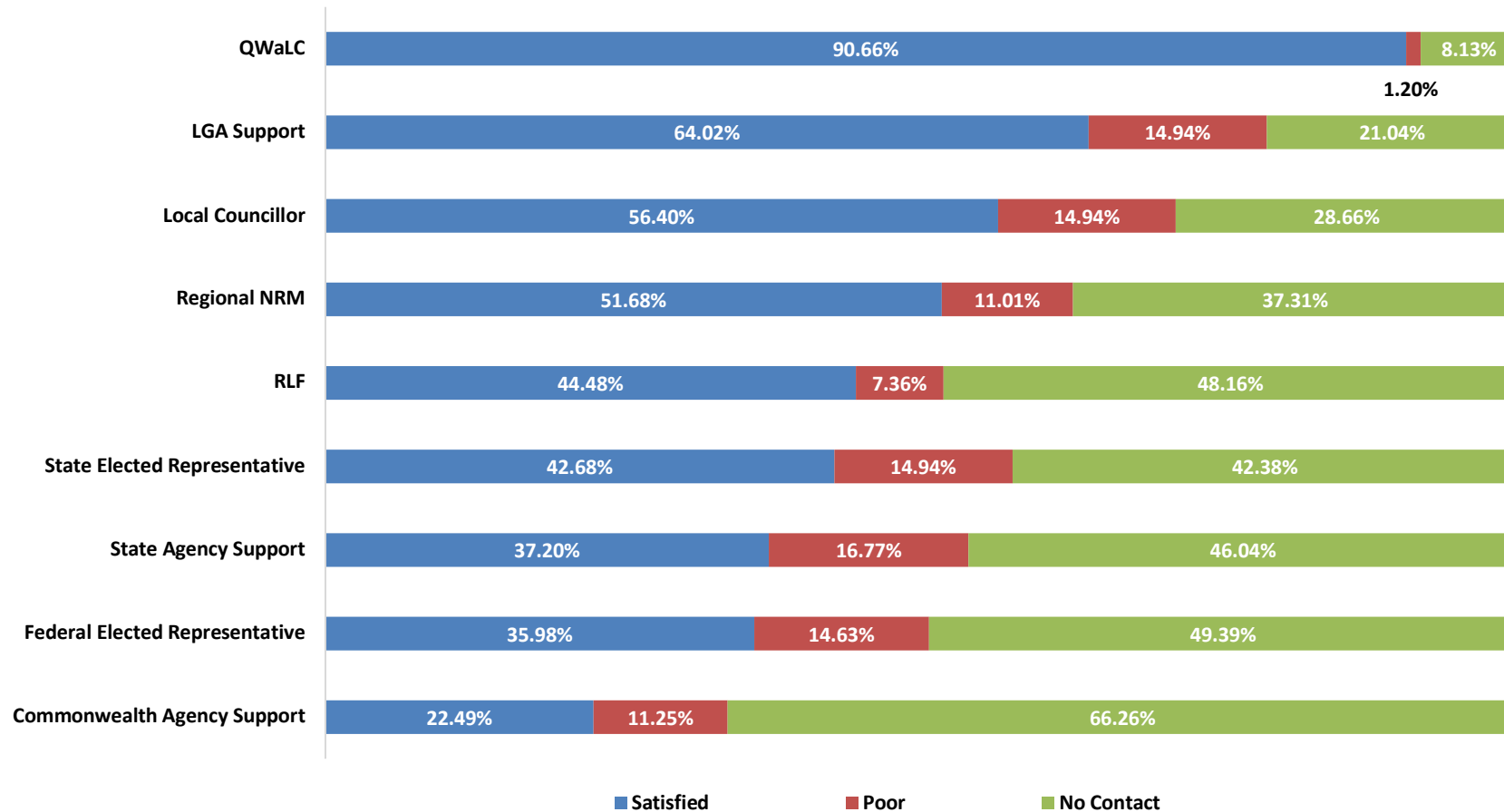


The Graph above shows the proportion of Member Groups that received funding from Government Sources. Government grants only account for just under 35% of the total of all income received by Member Groups. Governments have provided the majority of grants in this reporting period.

## QWaLC Health of Landcare in Queensland Report 2020/2021

### Member Group and Their Satisfaction Levels

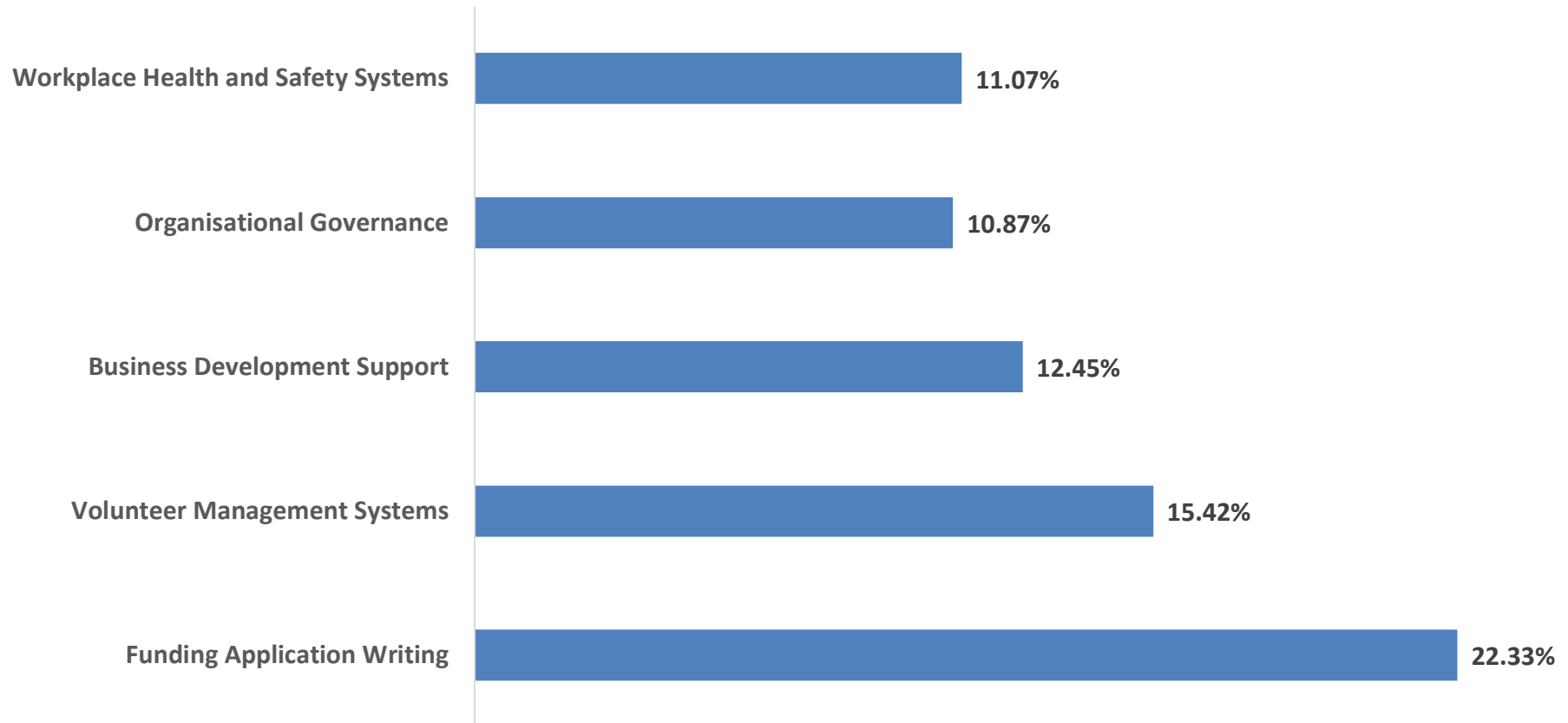
Graph 22: Member Group Satisfaction Ratings – 2020/2021



The above graph shows member group's satisfaction levels with the support agencies and elected representatives. 90.66% of members were satisfied with the support they receive from QWaLC while LGAs and NRM bodies received reasonable levels of satisfaction by members. The level of satisfaction with elected representatives was less than 43% in all cases except for Local Government Councillors - 56.40%.

## Member Groups and Support Requests

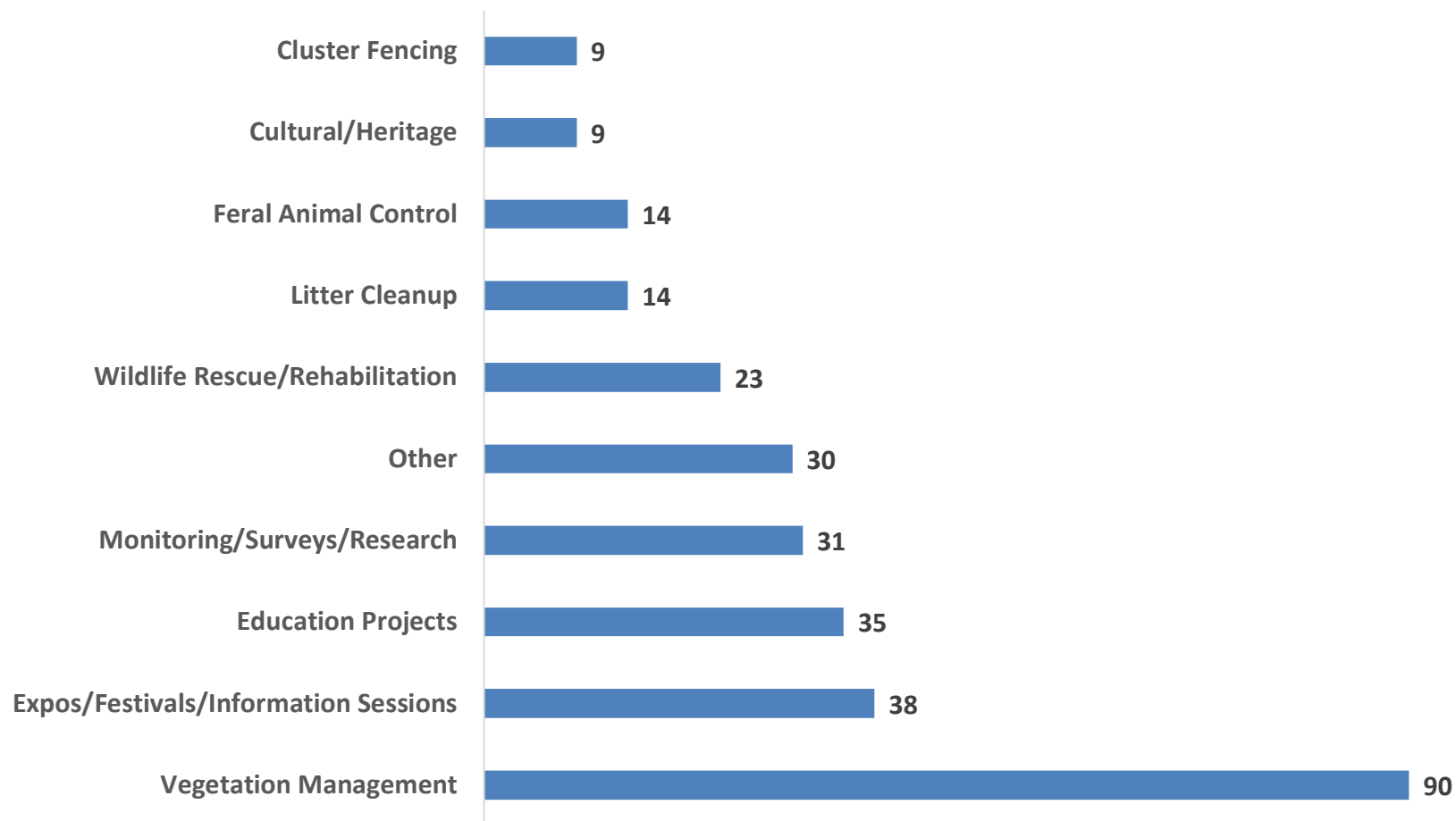
Graph 23: Member Groups Type and Level of Support Needs During 2020/2021



The majority of member groups required some level of support. 72.13% of member support requests included the following categories: Funding application writing, volunteer management and workplace health and safety systems were the most frequently requested support requirements of member groups. 27.87% of member groups said they needed no additional support.

## Member Groups Projects Undertaken

Graph 24: Member Group Project Types Conducted During 2020/2021



QWaLC Member Groups undertook a total of 293 projects in 2020/2021. The graph above shows the project categories and the number of projects undertaken in each. Many projects related to on-ground works, education and training and research/monitoring.

## Appendix

1. Activities on Other Groups
Environmental matters
Native plant propagation and distribution
Provide on-ground events for Scouts to participate
Overlap in governmental areas
provision of citizen science monitoring data
rescue of wildlife from other rescue groups
Council's Environment Advisory Group
Submissions etc
Environmental matters
Native plant propagation and distribution
Provide on-ground events for Scouts to participate
Overlap in governmental areas
2. Other Benefits
Access to experts
Grant and research advice from Terrain and Cape York NRM, Councils, Atherton Bat Hospital, CSIRO
We collaborate with other wildlife groups to creche and release hand raised orphaned flying foxes
free printing/distribution - political representatives & Council
Contracts for small projects & providing educational talks
Brisbane Council Environmental Centres provide fee meeting rooms.
Sponsorship
join in field work
Share equipment
2020 - \$500 donation from RedVic Lions
Discounted barge fares (travel)
Display & sale of FOLA postcards; distribution of brochures
Lobbying voices; sharing information
support from Brisbane City Council



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Businesses and other groups stock, promote and sell our nature guide
school groups working, grants for tools and poisons from the council
Information Sharing
Collection Point for containers for change
Neighbouring Shopping Center purchased plants.
Project Management
Provision of rubbish
involvement in activities coordinated by SQL
Discounts on purchase of equipment and consumables; Ongoing expert advice
Free IT advice, website maintenance
Money to be spent in store at IGA, Donated rescue bags from a local sewing group.
Animal food donations
Non-monetary donations
Free media coverage in local newspaper
Collaboration on some activities /events



QWaLC

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